

# Group Travel and Accommodation

## Case Study



### The Client

Investec Bank

### The Brief

To arrange group travel for 200 delegates to a conference in Mauritius

### The Solution

Our client was holding a large conference in Mauritius and needed to fly 200 delegates from the UK to attend.

Gray Dawes' Event Management team were asked to source 200 return flights from London to Mauritius. With such a large group the real challenge was finding availability for all 200 passengers. We also had to consider individual passenger requirements, such as class of travel, leg room and dietary requirements.

A list of flight options, with details of the airline, departure times and availability was prepared and sent to the client. Our Event Management team also proposed the option of chartering an airline, so that the whole group could travel together.

Once we were provided with a list of delegate names, individual requirements and preferred flight times we were able to split the group to accommodate individual preferences. This ensured that our delegates were able to depart from their preferred airport and at their preferred time.

Gray Dawes' Event Management team liaised with each airline, arranged the seat reservations and dealt with any changes before departure. We also arranged payment to each airline on behalf of our client to simplify the process.