



Forever Cunard.

Mediterranean & Northern Europe Transatlantic Crossings • The World.











# Welcome.



When Samuel Cunard set sail across the Atlantic aboard Britannia in July 1840, he changed the face of ocean-going travel forever. This year, as we celebrate 175 years at sea, you can be assured that a Cunard cruise is still just as much about the experience you have on board as the destinations you visit.

Peruse the following pages and you'll find cruises that explore the world's most iconic cities, and many intriguing destinations that are less well known. All of them sure to make for fascinating holidays.

I am immensely proud of Cunard's history, our beautiful fleet and the talented people who continue to champion our tradition of service and excellence.

We hope to have the pleasure of your company soon.

Commodore Christopher Rynd

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& Cruise Ships 2014 - Large Resort Ships Best Luxury Cruise Line - Cruise International

Awards 2014

Best Luxury Cruise Line - British Travel Awards 2014 Best Ocean Cruise Line - Food and Travel

Magazine 2014

Best Large Cruise Line - The Ultras 2014



# Feel welcome from the very first "good afternoon".



There's something rather distinctive about the service on board a Cunard ship. You'll recognise it from the very first greeting when you embark.

It's a combination of courtesy and confidence that says you're in the hands of a very professional crew. Made up of individuals who take great pride in making your stay on board unforgettable.

You'll hear it in the way your stateroom steward greets you by name and remembers details about your trip. You'll see it in your waiter's impeccable attention to detail. You'll feel it in the way you relax the second you step on board.

We believe great service is warm and sincere. It isn't stuffy. It isn't hurried. It's always friendly, but never over-familiar. Great service takes its lead from you.

At Cunard we call it White Star Service because it's a shining example of how things should be done.







# Queen Mary 2.



# Where does one start with our majestic flagship?

It's not for nothing that she's the most famous ocean liner in the world. Her sheer scale and elegance see to that. Encompassed within her graceful lines are fifteen restaurants and bars, five swimming pools, a full-sized theatre, a casino, a Canyon Ranch SpaClub®, a 3D cinema, the world's first floating planetarium and the largest dance floor at sea. She even has spacious kennels, to accommodate our four-legged guests in style on Transatlantic Crossings.

For lovers of fresh sea air, there are around three-and-a-half acres of deck space and - as on all three Cunard Queens - a traditional promenade deck that circumnavigates the ship.

As well as an incredible feat of engineering, she's a fine art gallery. More than five thousand commissioned works hang in her public spaces and staterooms. Perhaps most prominent is sculptor John McKenna's gleaming bronze relief portrait of the ship in the Grand Lobby, inspired by the Art Deco mural in the main dining room of the original Queen Mary.

# Where you can visit aboard Queen Mary 2.

Queen Mary 2 continues the proud Cunard tradition of regular Transatlantic Crossings to or from New York – that most iconic of journeys. There's also the opportunity to explore more of America and Canada by heading north along the coast from New York. In addition, a number of Short Breaks out of Southampton offer the perfect chance to experience the ship and some European delights. Early in 2016, she embarks on a full 120-night westbound circumnavigation of the world, via South America. Book a holiday for a particular section of it, or join us for the entire unforgettable expedition.





# Queen Elizabeth.



Christened by her namesake HM the Queen in 2010, and the newest of our fleet, Queen Elizabeth's design pays tribute to the art deco tradition. The heyday of Hollywood glamour is instantly evoked by her elegant wood panelling, gleaming chandeliers, marble flooring and beautiful decorative touches.

Nowhere more so than in the triple-height Grand Lobby, its sweeping staircase dominated by a stunning marquetry-panelled portrait of the original RMS Queen Elizabeth, in a design created by The Queen's nephew, Viscount Linley.

For relaxation the ship's architects created the Garden Lounge - a large conservatory, based on the famous hothouses of Kew Gardens - and a unique Games Deck, where you can enjoy the gentle pastimes of croquet, bowls and paddle tennis.

# Where you can visit aboard Queen Elizabeth.

Queen Elizabeth offers a range of cruises out of Southampton, from which you can explore the historic ports of Northern Europe, the many jewels of the Mediterranean. Early in 2016 she'll depart for her 121-night World Voyage, charting a course between Africa, Australia, the Far East, India, the Middle East and the Mediterranean. Join the ship for particular sections – or indulge yourself, and experience the entire odyssey.



# Queen Victoria.



Queen Victoria is similar in size and layout to her sister ship, Queen Elizabeth, but has her own distinct personality and feel. Her classical décor has an Edwardian elegance – warm-toned and plush - executed with Cunard's hallmark flair.

She's also the holder of several firsts. The first Cunard ship to have a female Captain - Inger Klein Olsen - and the first in the world to offer private boxes at sea in the Royal Court Theatre. Fans of Queen Victoria - and they are legion - often remark on her unusual cosiness. Because, while she's every inch a grand ship in terms of size and decor, she has a particularly warm and intimate feeling throughout.

# Where you can visit aboard Queen Victoria.

Queen Victoria will spend much of 2015 and 2016 in the Mediterranean, offering cruises that set sail from Barcelona, Venice, Rome, Athens and Istanbul. Joining the ship at any of these iconic cities means you can explore all the history and culture the region has to offer from the very first day of your cruise. At the beginning of 2016, Queen Victoria then embarks on her World Voyage, completing a full eastbound circumnavigation in 120 nights, on an itinerary that includes a passage through the Panama Canal. Join us for the whole epic adventure – or simply for a part of it.





# Dine where your mood takes you.



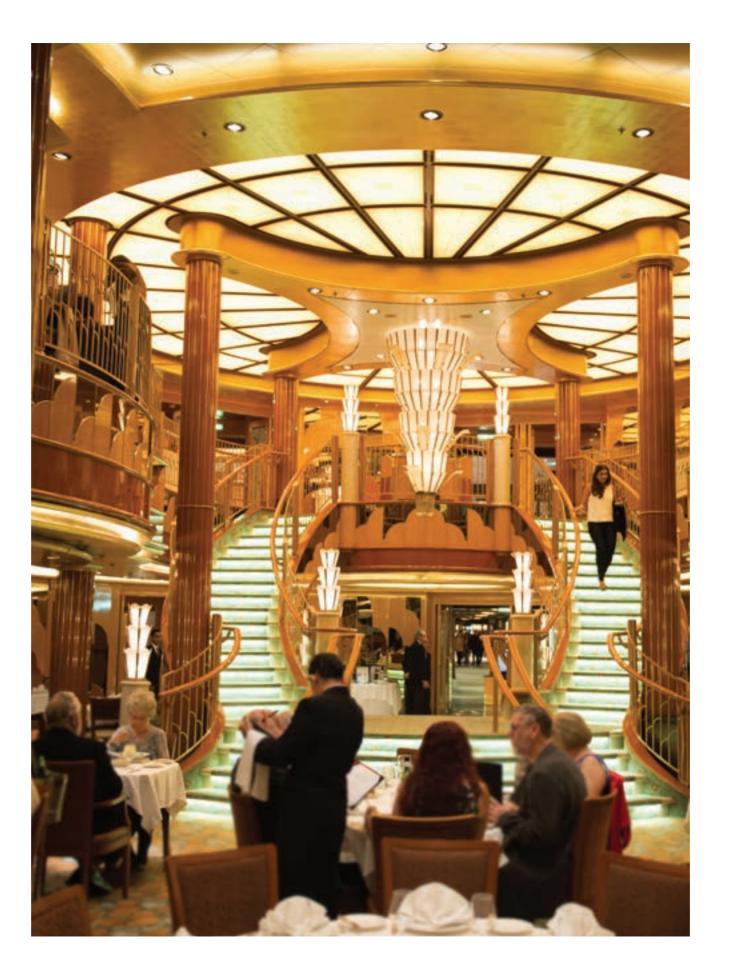
If anything sums up the freedom of your cruise, it is the array of places to eat, from healthy to hearty, from light bites to haute cuisine. The only challenge is deciding what to order, when so much catches the eye. You'll find classics like tender lobster or melt-in-the-mouth chateaubriand. Often what's on offer reflects where you are in the world - as our chefs make use of fresh, local ingredients.

Whether your accommodation means you're dining in the Britannia Restaurant or the Princess Grill or Queens Grill, everything is beautifully presented and offered with wines that complement your choice perfectly. You'll also find many tempting vegetarian dishes and we'll happily cater for many special dietary requirements. On all three ships, buffet-style dining is available throughout the day and until late evening. For those more informal lunches, the ever-popular Golden Lion Pub welcomes you with traditional gastro-pub fare.

## Dining 'out' is always an option.

For a modest supplement, you can have a change of culinary scenery from your main restaurant, and 'dine out'. On Queen Mary 2, the renowned Todd English restaurant will take your taste buds on a tour of the Mediterranean. By evening, a corner of the Kings Court buffet becomes one of three minirestaurants. La Piazza offering tempting Italian fare, Coriander serving fine Indian cuisine and Lotus conjuring flavours from across Asia. On Queen Elizabeth and Queen Victoria, The Verandah presents French specialities during the day and evening. At dinner it also offers an acclaimed multiple-course tasting menu – an unforgettable culinary experience that's truly worth skipping lunch for.

On Queen Elizabeth, the Lido buffet hosts one of three featured restaurants each evening - Asada's South American Grill offers steaks and seafood, Aztec conjures mouthwatering Mexican or there's Jasmine for fragrant Asian cuisine. Queen Victoria's Lido is where you'll find Bamboo, serving Asian fusion, Coriander offering modern Indian cuisine and Prime - the place to choose for succulent steaks and seafood.





# The Britannia experience.



Sparkling wine welcomes you into your home-away-from-home (ranging in size from 152 – 243 square feet). All of our Britannia staterooms (whether they're Inside, Oceanview or Balcony) boast king-sized beds - or twins, if you'd prefer – topped with exclusively-designed Sealy mattresses.

Your steward is always available for help and advice - while round-the-clock complimentary room service keeps you refreshed and replete. As well as a flatscreen TV, generous storage and a mini-bar, you'll have use of complimentary Penhaligons toiletries, bathrobes and slippers - and every evening there's a turndown service with a chocolate on your pillow.

The Britannia Restaurant epitomises everything the Golden Age of travel was about - and still is, aboard a Cunard Queen. Dining here always feels like an event. The buzz of your fellow passengers, all with the day's stories to share, the drama of the double-height room, with its sweeping staircase. Whether you're seated at 6pm or 8.30pm, the pace is unhurried, the service impeccable and the food superb. The restaurant is also open for breakfast and lunch.

## Britannia Club.

Our Britannia Club staterooms on Queen Mary 2 and Queen Elizabeth come with a roomy private balcony and a pillow menu, for those with very particular requirements to achieve the perfect night's sleep. You're welcome to dine whenever you choose between 6.30pm and 9pm, in the dedicated Britannia Club restaurant – the perfect setting for those who prefer a more intimate dining experience.



# Cunard Grills.



The Grill Suites are the epitome of the Cunard experience. Grills guests enjoy attentive service and the space to relax in their suites, exclusive lounges and terraces. Meanwhile, the finest food and wines make every meal something to savour in the Grills restaurants, where only the very best will do.



# The Princess Grill experience.



Booking a Princess Grill Suite takes your travels to a whole new level of indulgence.

After embarking at your priority time slot, you're welcomed with sparkling wine and strawberries into your spacious balconied suite that occupies a prime location on the ship. Separate sleeping, living and dressing areas are cleverly arranged over 335 - 513 square feet. Fresh fruit is replenished daily, and you'll find your marble-topped bath and shower room plentifully stocked with Penhaligons toiletries and soft terry robes and slippers. Personalised stationery, board games and a DVD player are available on request from your steward and the pillow concierge menu - offering a choice of pillows - makes sure your slumbers are sublime.

Away from your suite, you have exclusive access to private deck areas, the elegant

Grills Lounge and beautiful Princess
Grill restaurant. Here you may dine –
for breakfast, lunch and dinner - from a
spectacular menu, or á la carte. In finer
climates, on Queen Victoria or
Queen Elizabeth, you might enjoy eating
alfresco in The Grills Courtyard.

A concierge service attends to any special requirements you have, on board or ashore. This compliments the attentions of your steward, who makes all the arrangements should you wish to eat in-suite from the Princess Grill menu.

To sum up a cruise in a Princess Grill Suite, one of our regular passengers is best placed to comment: "An oasis of wonderful experiences."



# The Queens Grill experience.



As a Queens Grill passenger, you experience the very apex of luxury in ocean-going travel.

After embarking at your priority time slot, you'll find champagne, strawberries and petit fours awaiting your arrival in your primely-located and beautifully designed suite. This comprises a bedroom, large sitting area, a marble bathroom with whirlpool bath and shower, a walk-in wardrobe and spacious private balcony, all laid out over 506 – 2,249 square feet. Grand, Master, Duplex and Penthouse Queens Grill Suites also have separate dining areas. Board games, a games console and DVD player are provided as standard.

Your Queens Grill butler looks after your every need. From being on hand to unpack for you on arrival, to serving your daily pre-dinner canapés, restocking your complimentary bar, arranging fresh flowers, or organising any drinks or dinner parties you might wish to host during your cruise.

For breakfast, lunch and dinner, you'll have a table reserved in the world famous Queens Grill restaurant. The sublime menu is designed to whet every appetite. But, should you not see what you want, our chefs will do their very utmost to create whatever takes your fancy.

In finer climates, on Queen Victoria or Queen Elizabeth, you might enjoy eating alfresco in The Grills Courtyard. You'll also have exclusive access to private deck areas and the elegant Grills Lounge.

We leave it to one of our passengers to put the Queen's Grill Suite experience into their own words: "Quite simply, it's one of life's greatest pleasures."



# Transatlantic Crossings.



Cunard ships have been crossing the Atlantic to and from New York since 1840, when we established the first ever regular service. Today, only Queen Mary 2 regularly makes this journey and not only does it remain as glamorous and exciting as ever but it also remains one of travel's most iconic experiences.

That's partly because a Transatlantic Crossing offers so much possibility. It's a welcome chance to leave the everyday world behind, to escape into a new world of pleasure and excitement and yet feel utterly relaxed. Most of all it's an invitation to make a unique and dramatic arrival into – or departure from – the world's most exciting city.

Our magnificent flagship is uniquely suited to ensuring you have a holiday of a lifetime, with

so much space and so many experiences to chose from, including the planetarium, 3D film screenings, RADA drama workshops, the largest library at sea, Juilliard Jazz performances and the incredible Canyon Ranch SpaClub®.

As you would expect, the cuisine is exquisite and at night you can anticipate a whirl of West End style shows, live music and dancing to the orchestra in the Queens Room.



# Days you'll love as you cross the Atlantic.



Between New York and Southampton, whichever way you travel, you have six or seven whole days in which to lose yourself to the countless charms of our flagship.

The beauty of it all is that every moment is yours to do exactly what you want. You can be sociable all day long, or find your own quiet corner. You can stay active from dawn until dusk, or just enjoy the glorious leisure. It's your holiday, it's up to you. But here are a few ideas of how you might spend those daytime hours.

On Queen Mary 2, experience distant galaxies in the only planetarium at sea. How about some holiday reading? You'll definitely find a page-turner in the largest library at sea. Or indulge in blissful wraps, massages and body scrubs at Canyon Ranch SpaClub®. You'll work up an appetite at a Yoga, Tai Chi or Pilates class. When you're in the mood for a little friendly competition there are tournaments throughout the day, from quizzes to quoits. See if there's a masterpiece inside you at a watercolour class. Learn more about your iPad or Skype in our iStudy Seminar, or brush up on your French or Spanish skills. Hear history brought to life, meet a musical idol or discover the secrets of entrepreneurs. You can even improve your stage presence during acting workshops led by RADA graduates.

# Evenings you'll always remember.



On your first evening aboard, as you edge away from Southampton or New York, you may find yourself on deck as the adventure begins. Ahead lies uninterrupted ocean and either seven or eight nights that will be filled with music, dancing, laughter and priceless moments that will stay with you for years to come.

# A sense of occasion every evening.

There's nothing quite like watching the sun set from the scenic Commodore Club, clinking flutes in the Veuve Clicquot Champagne Bar or the social hubbub of the Captain's Cocktail reception. What's on the menu tonight? Chateaubriand or sea bass at your reserved restaurant table, reservations at Todd English restaurant to sample fine dining with a Mediterranean flavour, or relishing every mouthful of the 12-course tasting menu at Lotus, whose delicacies include snow crab soup and duck spring rolls.

# Feeling richly entertained.

Tonight, you may have decided to join a star party on deck where a Fellow from the Royal Astronomical Society will guide you through the constellations. You may anticipate the curtain going up at the Royal Court Theatre for another glittering performance. If you love energetic musical numbers, you're in the right place too. Viva Italia! - celebrating the country's music, style and culture - and the sensational Apassionata are among the offerings. Equally, stand-up comedy, a magician or a late-night film might be your ideal evening viewing. The Golden Lion Pub is where you can enjoy an evening of live piano and singing, or where you can try some karaoke. Of course, the Empire Casino always invites you to test your luck against the roulette wheels and blackjack tables.

# Music and dancing all the way.

Live music will be the backdrop to your Transatlantic Crossing. There are always string quartets, pianists and harpists to entertain you around the ship. A jazz trio ups the tempo in the Chart Room this evening, or you can take your seat for a classical recital in Illuminations. Occasionally we host our very own Last Night Of The Proms with the National Symphony Orchestra, every bit as colourful and lively as the real thing. In the Queens Room, the full orchestra fills the floor, whether on Big Band nights or at the dazzling Ascot ball, when you can put today's tango lessons to good use. Of course you can always 'stay out' late at the G32 nightclub, open into the small hours. Or listen to classic and contemporary jazz concerts from the renowned Juilliard School.





# Transatlantic Crossings.



# Classic Crossings.

For a classic seven or eight-night crossing, you'll either fly out to New York to join Queen Mary 2 or Queen Victoria for an eastbound crossing, or travel westbound from Southampton to New York before flying home. You can choose from 35 departures between August 2015 and January 2017.

On selected cruises there will also be calls at Halifax in Canada, (cruises M516, M516A, M611C, M612, M616C, M617 and V605, V605A), and Cork (tours from Cobh) in Ireland (cruises V605A and V606). These cruises are highlighted in gold - see page 15.

# Roundtrip Crossings.

For the ultimate experience, why not cross the Atlantic in both directions? Sailing there and back gives you 14-18 unforgettable nights on board, with a day in the middle to discover New York.

## 'As You Like It'.

It's easy to enhance your crossing with a hotel stay in New York. We can arrange accommodation in one of our selected hotels together with flights, transfers and upgrades. Please call 13 24 41 or call your travel agent for more information.

# Your Westbound/Eastbound fare includes:

- All meals and entertainment.
- On board spending money of between US\$50-\$195 per person\*.

# Your Roundtrip fare includes:

- All meals and entertainment.
- On board spending money of between US\$75-\$310 per person\*.

^There is a charge payable in the Todd English restaurant and the evening speciality options in Kings Court.

\*On board spending money amount will be confirmed upon booking.



# Queen Mary 2 2016 Westbound Crossings • Southampton to New York

				Fares pp from	:				
Voyage number	Departure evening	Arrive early morning	No. of nights	Queens Grill	Princess Grill	Club Balcony	Balcony	Oceanview	Inside
M604	10 May 2016	17 May 2016	7	\$6,069	\$4,699	\$3,049	\$2,029	\$2,119	\$1,639
M608D	23 Jun 2016	01 Jul 2016	8	\$8,279	\$6,459	\$4,289	\$2,809	\$2,809	\$2,239
M611B	17 Jul 2016	24 Jul 2016	7	\$7,519	\$5,769	\$3,599	\$2,369	\$2,459	\$1,839
M613	01 Aug 2016	09 Aug 2016	8	\$8,609	\$6,619	\$4,219	\$2,829	\$2,919	\$2,229
M616B	01 Sep 2016	08 Sep 2016	7	\$7,539	\$5,789	\$3,699	\$2,479	\$2,559	\$1,949
M619	20 Sep 2016	27 Sep 2016	7	\$7,229	\$5,629	\$3,729	\$2,429	\$2,429	\$1,939
M623	18 Oct 2016	26 Oct 2016	8	\$7,789	\$5,969	\$3,809	\$2,549	\$2,549	\$2,089
M625	03 Nov 2016	11 Nov 2016	8	\$6,719	\$5,399	\$3,289	\$2,159	\$2,279	\$1,679
M627	19 Nov 2016	26 Nov 2016	7	\$5,879	\$4,729	\$2,879	\$1,889	\$1,999	\$1,469
M630	15 Dec 2016	22 Dec 2016	7	\$5,569	\$4,279	\$2,669	\$1,669	\$1,779	\$1,379

# Queen Mary 2 2016 Eastbound Crossings • New York to Southampton

				Fares pp from	1:				
Voyage number	Departure evening	Arrive early morning	No. of nights	Queens Grill	Princess Grill	Club Balcony	Balcony	Oceanview	Inside
M610A	06 Jul 2016	13 Jul 2016	7	\$7,269	\$5,529	\$3,429	\$2,209	\$2,289	\$1,689
M612 <sup>†</sup>	24 Jul 2016	01 Aug 2016	8	\$8,309	\$6,309	\$3,919	\$2,519	\$2,619	\$1,929
M614A	09 Aug 2016	16 Aug 2016	7	\$7,219	\$5,409	\$3,319	\$2,119	\$2,219	\$1,619
M617 <sup>†</sup>	08 Sep 2016	16 Sep 2016	8	\$7,949	\$6,119	\$3,839	\$2,359	\$2,479	\$2,019
M622	11 Oct 2016	18 Oct 2016	7	\$6,449	\$4,959	\$3,159	\$2,099	\$2,059	\$1,569
M624	26 Oct 2016	03 Nov 2016	8	\$7,319	\$5,619	\$3,569	\$2,079	\$2,309	\$1,739
M626	11 Nov 2016	19 Nov 2016	8	\$7,319	\$5,619	\$3,569	\$2,079	\$2,309	\$1,739
M629	08 Dec 2016	15 Dec 2016	7	\$5,699	\$4,319	\$2,779	\$1,749	\$1,839	\$1,429
M702	03 Jan 2017	10 Jan 2017	7	\$5,339	\$4,139	\$2,539	\$1,699	\$1,639	\$1,239

# QUEEN MARY 2 2016 Roundtrip Crossings • Southampton to New York to Southampton

	Deced	A		Fares pp from		CLI			
Voyage number	Departure evening	Arrive early morning	No. of nights	Queens Grill	Princess Grill	Club Balcony	Balcony	Oceanview	Inside
M611C <sup>†</sup>	17 Jul 2016	01 Aug 2016	15	\$14,239	\$10,879	\$6,759	\$4,399	\$4,559	\$3,389
M613A	01 Aug 2016	16 Aug 2016	15	\$14,239	\$10,819	\$6,789	\$4,449	\$4,619	\$3,459

# Queen Mary 2 2016 Roundtrip Crossings • New York to Southampton to New York

Voyage number	Departure evening	Arrive early morning	No. of nights	Fares pp from Queens Grill	n: Princess Grill	Club Balcony	Balcony	Oceanview	Inside
M624A	26 Oct 2016	11 Nov 2016	16	\$12,639	\$9,919	\$6,169	\$3,819	\$4,129	\$3,079
M626A	11 Nov 2016	26 Nov 2016	15	\$11,879	\$9,309	\$5,799	\$3,569	\$3,869	\$2,889
M629A	08 Dec 2016	24 Dec 2016	14	\$10,139	\$7,739	\$4,899	\$3,079	\$3,249	\$2,519

t=Includes a call at Halifax, Canada. \*Launch fares are per person based on two adults sharing the lowest grade of stateroom category and are subject to availability. Please go online, call us or contact your travel agent for up to date fares and availability on all stateroom grades. Please see pages 44-46 for full terms and conditions.



# Mediterranean Cruises.



Queen Victoria calls at many stunning Mediterranean ports in 2015 and 2016. With the opportunity to visit ancient ruins, bustling modern cities and serenely beautiful beaches, this great sea is yours to explore.

Queen Victoria will embark on seven, 14 and 21 night adventures in 2015, sailing from one of four historic cities - Rome, Athens, Venice and Istanbul - each providing superb opportunities to extend your holiday pre or post cruise for a few nights. Her programme offers a number of options to create the perfect European holiday; giving you the opportunity to see as much of the Mediterranean as you desire. She will visit many of the most beautiful and glamorous ports in the region - including Monte Carlo, Dubrovnik and Santorini.

In 2016 Queen Victoria will visit an array of especially interesting ports of call. Cannes is synonymous with glamour thanks to the annual film festival, and the town suits its reputation well. To feel every inch the film star, head to the Promenade de la Croisette, the iconic waterfront avenue that's lined with palm trees. The Greek island of Rhodes is always a highlight, perhaps due to its constant sunshine or the amazing views as you sail into port. Or perhaps the Medieval Old Town, one of the best preserved in the world, beguiles with its maze of cobbled streets to explore. Away from the city of Rhodes, the island offers much. The town of Lindos with its ancient acropolis is a particular highlight. The Corsican capital of Ajaccio is easily explored on foot and is full of history,

thanks to its famous son - Napoleon Bonaparte. With a strong French identity, you'll find pâtisseries, cafés and boutiques that wouldn't seem out of place in Paris.

The Mediterranean offers countless places of interest and beauty, and our 21-night Mediterranean cruises offer enough time to fully explore. Find out more by visiting cunard.com, calling 13 24 41 or contacting your travel agent. Whichever sights are on your Mediterranean 'to do' list, our shore excursions are the most convenient way to see them. You can start planning now at cunard.com, and even book shore excursions through our Voyage Personaliser.

# UEEN VICTORIA Venice, Greek Isles and Istanbul - 21 nights

2 - 23 Jul 2016 V609B • 13 Aug - 3 Sep 2016 V612B



Rome (from Civitavecchia), Italy > Transit Messina Strait >
Corfu, Greece > Kotor, Montenegro ALE > Sea Day > Trieste, Italy >
Venice, Italy OLE > Sea Day > Dubrovnik, Croatia PA > Sea Day >
Crete, Greece > Ephesus (tours from Kusadasi), Turkey > Santorini, Greece A >
Athens (from Piraeus), Greece LE > Transit Dardanelles > Istanbul, Turkey OLE >
Rhodes, Greece LE > Mykonos, Greece > Athens (from Piraeus), Greece

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$13,649 \$11,259 \$6,159 \$5,219 \$4,599	Up to US\$525 on board spending money
		110000

# QUEEN VICTORIA Venice, Rome and Barcelona - 21 nights

**23 Jul - 13 Aug 2016** • V610E



Athens (from Piraeus), Greece LE > Sea Day > Ephesus (from Kusadasi), Turkey > Santorini, Greece A > Olympia (from Katakolon), Greece > Sea Day > Venice, Italy OLE > Sea Day > Zadar, Croatia > Kotor, Montenero A > Corfu, Greece > Transit Messina Strait > Naples, Italy > Rome (from Civitavecchia), Italy LE > Sea Day > Barcelona, Spain LE > Sea Day > Corsica, France > Monte Carlo, Monaco PALE

 $> Florence/Pisa \ \hbox{(from Livorno)}, Italy > \\ \hbox{Rome} \ \hbox{(from Civitavecchia)}, Italy$ 

Queens Grill \$13,989 Princess Grill \$11,549 Up to US\$525	Stateroom	Fares pp from*	Includes
Balcony \$6,319 On board speriding Oceanview \$5,349 money Inside \$4,709	Princess Grill Balcony Oceanview	\$11,549 \$6,319 \$5,349	on board spending

# QUEEN VICTORIA Barcelona, Rome and Venice - 21 nights

6 Aug - 27 Aug 2016 • V611D



Rome (from Civitavecchia), Italy <sup>LE</sup> > Sea Day > Barcelona, Spain <sup>LE</sup> > Sea Day > Corsica, France > Monte Carlo, Monaco <sup>PALE</sup> > Florence/Pisa (from Livorno), Italy > Rome (from Civitavecchia), Italy > Transit Messina Strait > Corfu, Greece > Kotor, Montenegro <sup>ALE</sup> > Sea Day > Trieste, Italy > Venice, Italy <sup>OLE</sup> > Sea Day > Dubrovnik, Croatia <sup>PA</sup> > Sea Day > Crete, Greece > Ephesus (tours from Kusadasi), Turkey > Santorini, Greece <sup>A</sup> > Athens (from Piraeus), Greece

Stateroom	Fares pp from*	Includes
Queens Grill	\$13,989	
Princess Grill	\$11,549	Up to US\$525
Balcony	\$6,319	on board spending
Oceanview	\$5,349	money
Inside	\$4,709	



\*Fares are cruise only, per person, in AUD in complete twin staterooms as specified based on lead category, inclusive of all discounts, taxes and charges. Some Oceanview and Balcony staterooms may have obstructed views.

Onboard spending money is per person, applies to the first two passengers sharing a stateroom, is non-transferable and non-redeemable for cash. Valid for new bookings only, not combinable with any other offer. Offers subject to availability and change. Once these staterooms are sold, fares may be withdrawn or varied. To be read in conjunction with the Booking & Passage conditions contained in the latest Cunard brochure which passengers will be bound by.

# ) UEEN VICTORIA Greek Isles, Venice and Barcelona - 21 nights

3 Sep - 24 Sep 2016 ◆ V613E



Athens (for Piraeus), Greece LE > Sea Day > Ephesus (tours from Kusadasi), Turkey > Santorini, Greece A > Olympia (tours from Katakolon), Greece > Sea Day > Venice, Italy<sup>oLE</sup> > Sea Day > Dubrovnik, Croatia PALE > Kotor, Montenegro A > Corfu, Greece > Transit Messina Strait > Naples, Italy > Rome (from Civitavecchia), Italy<sup>LE</sup>> Florence/Pisa (from Livorno), Italy > Monte Carlo, Monaco PALE > Corsica, France > Barcelona, Spain LE > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill	\$13,989 \$11,549	Up to US\$525
Balcony	\$6,319	on board spending
Oceanview	\$5,349 \$4,700	money

# ) UEEN VICTORIA Monte Carlo, Rome and Venice - 21 nights

17 Sep - 8 Oct 2016 • V614D



Rome (from Civitavecchia), Italy LE > Sea Day > Florence/Pisa (from Livorno), Italy > Monte Carlo, Monaco PALE > Corsica, France > Barcelona, Spain LE > Sea Day > Rome (for Civitavecchia), Italy > Transit Messina Strait > Corfu, Greece > Kotor, Montenegro<sup>A</sup> > Dubrovnik, Croatia PALE > Sea Day > Venice, Italy OLE > Sea Day > Zadar, Croatia > Sea Day > Zakynthos, Greece<sup>A</sup> > Messina, Italy > Transit Messina Strait > Naples, Italy > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$12,969 \$10,699 \$5,859 \$4,959 \$4,369	Up to US\$525 on board spending money

# ) UEEN VICTORIA Venice, Rome and Barcelona - 21 nights

24 Sep - 15 Oct 2016 • V615B



Rome (from Civitavecchia), Italy > Transit Messina Strait > Corfu, Greece > Kotor, Montenegro<sup>A</sup> > Dubrovnik, Croatia <sup>PA</sup> > Sea Day > Venice, Italy OLE > Sea Day > Zadar, Croatia > Sea Day > Zakynthos, Greece<sup>A</sup> > Messina, Italy > Transit Messina Strait > Naples, Italy > Rome (from Civitavecchia), Italy LE > Sea Day > Florence/Pisa (from Livorno), Italy > Monte Carlo, Monaco PALE > Marseille, France > Barcelona, Spain > Sea Day > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$12,279 \$10,139 \$5,549 \$4,699 \$4,139	Up to US\$525 on board spending money



# ) UEEN VICTORIA Rome, Venice and Athens - 14 nights

2 - 16 Jul 2016 V609 • 13 - 27 Aug 2016 V612



Rome (for Civitavecchia), Italy > Transit Messina Strait > Corfu, Greece > Kotor, Montenegro ALE > Sea Day > Trieste, Italy LE > Venice, Italy OLE > Sea Day > Dubrovnik, Croatia PA > Sea Day > Crete, Greece > Ephesus (tours from Kusadasi), Turkey > Santorini, Greece A > Athens (from Piraeus), Greece

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$9,099 \$7,509 \$4,109 \$3,479 \$3,069	Up to US\$350 on board spending money
	Fares based or	1 V609

# ( )ueen victoria Venice, Istanbul and Athens - 14 nights

9 - 23 Jul 2016 V609D • 20 Aug - 3 Sep 2016 V612D



Venice, Italy LE > Sea Day > Dubrovnik, Croatia PA > Sea Day > Crete, Greece > Ephesus (tours from Kusadasi), Turkey > Santorini, Greece A > Athens (tours from Piraeus), Greece LE > Transit Dardanelles > Istanbul, Turkey OLE > Transit Dardanelles > Rhodes, Greece > Mykonos, Greece LE > Athens (from Piraeus), Greece

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$9,099 \$7,509 \$4,109 \$3,479 \$3,069	Up to US\$350 on board spending money

# ) ueen victoria Istanbul, Greek Isles and Venice - 14 nights

**16 - 30 Jul 2016** V610 • **27 Aug - 10 Sep 2016** V613



Athens (for Piraeus), Greece > Transit Dardanelles > Istanbul, Turkey OLE > Transit Dardanelles > Rhodes, Greece > Mykonos, Greece LE > Athens (tours from Piraeus), Greece LE > Sea Day > Ephesus (tours from Kusadasi), Turkey > Santorini, Greece A > Olympia (tours from Katakolon), Greece > Sea Day > Venice, Italy o

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$9,329 \$7,699 \$4,209 \$3,569 \$3,139	Up to US\$350 on board spending money
	Fares hased or	V610

\*Fares are cruise only, per person, in AUD in complete twin staterooms as specified based on lead category, inclusive of all discounts, taxes and charges. Some Oceanview and Balcony staterooms may have obstructed views.

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# QUEEN VICTORIA Greek Isles, Venice and Rome

**14 nights • 23 Jul - 6 Aug 2016 •** V610D



Athens (for Piraeus), Greece LE > Sea Day >
Ephesus (tours from Kusadasi), Turkey > Santorini, Greece A >
Olympia (tours from Katakolon), Greece > Sea Day > Venice, Italy OLE >
Sea Day > Zadar, Croatia PALE > Kotor, Montenegro A > Corfu, Greece >
Transit Messina Strait > Naples, Italy > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill	\$9,329	
Princess Grill	\$7,699	Up to US\$350
Balcony	\$4,209	on board spending
Oceanview	\$3,569	money
Inside	\$3.139	

# QUEEN VICTORIA Venice, Barcelona and Rome

14 nights • 30 July - 13 August 2016 • V611



Venice, Italy <sup>LE</sup> > Sea Day > Zadar, Croatia > Kotor, Montenegro <sup>A</sup> > Corfu, Greece > Transit Messina Strait > Naples, Italy > Rome (tours from Civitavecchia), Italy <sup>LE</sup> > Sea Day > Barcelona, Spain <sup>LE</sup> > Sea Day > Corsica, France > Monte Carlo, Monaco <sup>PALE</sup> > Florence or Pisa (tours from Livorno), Italy > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$9,329 \$7,699 \$4,209 \$3,569 \$3.139	Up to US\$350 on board spending money

# QUEEN VICTORIA Barcelona, Monte Carlo and Rome

**14 nights** • **6 - 20 August 2016** • V611C



Rome (for Civitavecchia), Italy LE > Sea Day > Barcelona, Spain LE >
Sea Day > Corsica, France > Monte Carlo, Monaco PALE >
Florence or Pisa (tours from Livorno), Italy > Rome (tours from Civitavecchia), Italy >
Transit Messina Strait > Corfu, Greece > Kotor, Montenegro ALE >
Sea Day > Trieste, Italy > Venice, Italy 0

Stateroom	Fares pp from*	Includes
Queens Grill	\$9,329	
Princess Grill	\$7,699	Up to US\$350
Balcony	\$4,209	on board spending
Oceanview	\$3,569	money
Inside	\$3,139	

# QUEEN VICTORIA Barcelona, Rome and Venice

14 nights • 17 September - 1 October 2016 • V614C



Rome (for Civitavecchia), Italy LE > Sea Day >
Florence or Pisa (tours from Livorno), Italy > Monte Carlo, Monaco PALE >
Corsica, France H > Barcelona, Spain LE > Sea Day >
Rome (tours from Civitavecchia), Italy > Transit Messina Strait >
Corfu, Greece > Kotor, Montenegro A > Dubrovnik, Croatia PALE >
Sea Day > Venice, Italy O

Stateroom	Fares pp from*	Includes
Queens Grill	\$8,649	
Princess Grill	\$7,139	Up to US\$350
Balcony	\$3,909	on board spending
Oceanview	\$3,309	money
Inside	\$2 909	

# QUEEN VICTORIA Rome, Venice and the Adriatic

**14 nights** • **24 September - 8 October 2016** • V615



Rome (for Civitavecchia), Italy > Transit Messina Strait > Corfu, Greece > Kotor, Montenegro<sup>A</sup> > Dubrovnik, Croatia PALE > Sea Day > Venice, Italy OLE > Sea Day > Zadar, Croatia > Sea Day > Zakinthos, Greece > Sicily, Italy > Transit Messina Strait > Naples, Italy > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill	\$8,189	
Princess Grill	\$6,759	Up to US\$350
Balcony	\$3,699	on board spending
Oceanview	\$3,129	money
Inside	\$2.759	

# QUEEN VICTORIA Venice, Monte Carlo and Rome

**14 nights** • **1 - 15 October 2016** • V615D



Venice, Italy LE > Sea Day > Zadar, Croatia > Sea Day > Zakinthos, Greece A > Sicily, Italy > Transit Messina Strait > Naples, Italy > Rome (tours from Civitavecchia), Italy LE > Sea Day > Florence or Pisa (tours from Livorno), Italy > Monte Carlo, Monaco PALE > Marseilles, France > Barcelona, Spain > Sea Day > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$7,739 \$6,389 \$3,499 \$2,959 \$2,609	Up to US\$350 on board spending money

# QUEEN VICTORIA Monte Carlo, Barcelona and Rome

14 nights • 8 - 22 October 2016 • V616



Rome (for Civitavecchia), Italy LE > Sea Day >
Florence or Pisa (tours from Livorno), Italy > Monte Carlo, Monaco PALE >
 Marseilles, France > Barcelona, Spain > Sea Day >
 Rome (tours from Civitavecchia), Italy LE > Sea Day > Naples, Italy >
 Sardinia, Italy > Corsica, France > Genoa, Italy M > Sea Day >
 Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill	\$7,279	
Princess Grill	\$6,009	Up to US\$350
Balcony	\$3,289	on board spending
Oceanview	\$2,789	money
Incide	\$2 /1/0	

# QUEEN VICTORIA Monte Carlo, Rome and Barcelona

**14 nights** • **22 October - 5 November 2016** • V617



Rome (for Civitavecchia), Italy > Sea Day > Florence or Pisa (tours from Livorno), Italy > Monte Carlo, Monaco PALE > Sea Day > Valencia, Spain > Barcelona, Spain OLE > Sea Day > Marseilles, France > Corsica, France > Sardinia, Italy > Naples, Italy LE > Sea Day > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill	\$7,049	
Princess Grill	\$5,819	Up to US\$350
Balcony	\$3,189	on board spending
Oceanview	\$2,699	money
Inside	\$2,379	

\*Fares are cruise only, per person, in AUD in complete twin staterooms as specified based on lead category, inclusive of all discounts, taxes and charges. Some Oceanview and Balcony staterooms may have obstructed views. Onboard spending money is per person, applies to the first two passengers sharing a stateroom, is non-transferable and non-redeemable for cash. Valid for new bookings only, not combinable with any other offer. Offers subject to availability and change. Once these staterooms are sold, fares may be withdrawn or varied. To be read in conjunction with the Booking & Passage conditions contained in the latest Cunard brochure which passengers will be bound by.

# QUEEN VICTORIA Rome to Venice - 7 nights

2 - 9 Jul 2016 V609A • 13 - 20 Aug 2016 V612A



Rome (for Civitavecchia), Italy > Transit Messina Strait > Corfu, Greece > Kotor, Montenegro ALE > Sea Day > Trieste, Italy > Venice, Italy o

Fares pp from*	Includes
\$4,759	
\$3,929	Up to US\$175
\$2,149	on board spending
\$1,819	money
\$1,599	
	\$4,759 \$3,929 \$2,149 \$1,819

Port highlights.

Rome, the Eternal City, is perhaps the most historic city in the world.

Shaped by the Romans, a walk through the city is like exploring a

Rhodes is a central part of Greek history, home as it was to the Colossus of Rhodes – one of the Seven Wonders of the Ancient World. Today, the island is dotted with historical sites, bustling towns

Mykonos was a playground for the rich and famous in the 1960's.

living museum. If time allows a visit, the Vatican will leave any visitor

# Venice, Dubrovnik and Greek Isles - 7 nights

9 - 16 Jul 2016 V609C • 20 - 27 Aug 2016 V612C



Venice, Italy LE > Sea Day > Dubrovnik, Croatia PA > Sea Day > Crete, Greece > Ephesus (tours from Kusadasi), Turkey > Santorini, Greece A > Athens (from Piraeus), Greece

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$4,759 \$3,929 \$2,149 \$1,819 \$1,599	Up to US\$175 on board spending money
	Fares based on	V609C

# QUEEN VICTORIA Istanbul and Greek Isles - 7 nights

16 - 23 Jul 2016 V610A • 27 Aug - 3 Sep 2016 V613A



Athens (for Piraeus), Greece > Transit Dardanelles >
Istanbul, Turkey OLE > Transit Dardanelles > Rhodes, Greece >
Mykonos, Greece LE > Athens (from Piraeus), Greece

Stateroom	Fares pp from*	Includes
Queens Grill	\$4,759	LI LICATE
Princess Grill	\$3,929	Up to US\$175
Balcony	\$2,149	on board spending
Oceanview	\$1,819	money
Inside	\$1,599	
	Fares based on	V610A

# UEEN VICTORIA Venice, Dubrovnik and Rome - 7 nights 30 Jul - 6 Aug 2016 V611A<sup>↑</sup> ◆ 10 - 17 Sep 2016 V614A



Venice, Italy <sup>LE</sup> > Sea Day > Dubrovnik, Croatia <sup>PALE</sup> > Kotor, Montenegro <sup>A</sup> > Corfu, Greece > Transit Messina Strait > Naples, Italy > **Rome** (from Civitavecchia), Italy

† V611A will call at Zadar in Croatia, not Dubrovnik

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill Balcony Oceanview Inside	\$4,709 \$3,889 \$2,129 \$1,799 \$1,589	Up to US\$175 on board spending money
	Fares based on	V614A



# QUEEN VICTORIA Venice and Rome

7 nights • 1 - 8 October 2016 • V615C



Venice, Italy LE > Sea Day > Zadar, Croatia > Sea Day > Zakinthos, Greece A > Sicily, Italy > Transit Messina Strait > Naples, Italy > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill	\$3,959	
Princess Grill	\$3,269	Up to US\$175
Balcony	\$1,789	on board spending
Oceanview	\$1,519	money
Inside	\$1.339	

# UEEN VICTORIA Italy and France

7 nights • 15 - 22 October 2016 • V616B



Rome (for Civitavecchia), Italy LE > Sea Day >
Naples, Italy > Sardinia, Italy > Corsica, France > Genoa, Italy M >
Sea Day > Rome (from Civitavecchia), Italy

Stateroom	Fares pp from*	Includes
Queens Grill	\$3,959	
Princess Grill	\$3,269	Up to US\$175
Balcony	\$1,789	on board spending
Oceanview	\$1,519	money
Inside	\$1,339	

<sup>\*</sup>Fares are cruise only, per person, in AUD in complete twin staterooms as specified based on lead category, inclusive of all discounts, taxes and charges. Some Oceanview and Balcony staterooms may have obstructed views.

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Today, the island appeals to everyone. You'll find quiet beaches, waterfront bars, bustling shops and everything in between.

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awestruck by its beauty.

and stunning beaches.

# QUEEN VICTORIA Barcelona, Cannes and Rome

**14 nights** • **9 - 23 June 2016** • V607



Southampton > Three Sea Days > Barcelona, Spain Ho > Cannes, France A > Rome (tours from Civitavecchia), Italy > Florence or Pisa (tours from Livorno), Italy > Sea Day > Cartagena, Spain > Gibraltar H > Two Sea Days > Southampton

Stateroom	Fares pp from*	Includes
Queens Grill Princess Grill	\$9,099 \$7,509	Up to US\$265
Balcony	\$4,109	on board spending
Oceanview Inside	\$3,479 \$3,069	money

# QUEEN VICTORIA Spain, Rome and Venice

16 nights • 23 Jun - 9 Jul 2016 • V608A



Southampton > Two Sea Days > Gibraltar H > Sea Day > Valencia, Spain H 0 > Barcelona, Spain H 0 > Cannes, France A > Florence or Pisa (tours from Livorno), Italy > Rome (tours from Civitavecchia), Italy > Corfu, Greece > Kotor, Montenegro A > Sea Day > Trieste, Italy > Venice, Italy 0

Stateroom	Fares pp from*	Includes
Queens Grill	\$10,399	
Princess Grill	\$8,579	Up to US\$350
Balcony	\$4,699	on board spending
Oceanview	\$3,979	money
Inside	\$3,499	

# QUEEN VICTORIA Mediterranean Highlights

23 nights • 23 Jun - 16 Jul 2016 • V608B



Southampton > Two Sea Days > Gibraltar H > Sea Day > Valencia, Spain H 0 > Barcelona, Spain H 0 > Cannes, France A > Florence or Pisa (tours from Livorno), Italy > Rome (tours from Civitavecchia), Italy > Corfu, Greece > Kotor, Montenegro A > Sea Day > Trieste, Italy > Venice, Italy 0 > Sea Day > Dubrovnik, Croatia PALE > Sea Day > Crete, Greece > Sea Day > Kusadasi, Turkey > Santorini, Greece > Athens, Greece

Stateroom	Fares pp from*	Includes
Queens Grill	\$14,949	
Princess Grill	\$12,339	Up to US\$525
Balcony	\$6,749	on board spending
Oceanview	\$5,709	money
Inside	\$5.029	



# To Personal Annual Annu

# Northern Europe cruises.



The rugged beauty of Northern Europe offers an array of cultural riches and spectacular landscapes to discover. And the further north you venture, the more rugged and dramatic the scenery becomes.

Around the Baltic Sea, several capitals await; Stockholm, Copenhagen and Tallinn to name three. Of Stockholm's many impressive gems, the Vasa Museum is a must see destination and contains a beautifully restored warship that sank in 1628.

St Petersburg and Tallinn are both stunning cities in their own right.
Russia's cultural capital, St Petersburg is a vision of tsarist palaces and cathedral domes. The world-famous Hermitage Museum will enthral, and our shore excursions can afford exclusive access after hours. Equally, a trip to the Russian Ballet is sure to leave you enraptured.

Meanwhile, Tallinn with its fairy tale Old Town is the perfect place to lose yourself for the day – perhaps imagining the city as it was hundreds of years ago.

Further north, Norway's glassy fjords, electric blue glaciers and pounding waterfalls leave a lasting impression. Traditional clapboard buildings in Bergen and Stavanger complete the perfect fjords image, whilst Norway's Viking heritage adds extra interest.

Perched on the most northerly tip of Denmark sits Skagen, renowned for its remarkable light that attracted artists and tourists alike in the late 19th Century. Today, visitors still flock to the town to visit the myriad museums and galleries and to take advantage of the light for their own artistic endeavours.

Reykjavik in Iceland offers many delights, despite it being one of the smallest capital cities in the world. We visit during the summer when daylight is in abundance and the streets come to life with locals. Simply wandering the city and revelling in the spirit of Reykjavik is one of life's great pleasures.

Our shore excursions will help illuminate any call along your route. Details of these convenient tours can be found at cunard.com, and you can book in advance using our Voyage Personaliser.

# QUEEN ELIZABETH Baltic Highlights

**14 nights** • **31 May - 14 June 2016** • Q607



Southampton > Sea Day > Hamburg, Germany >
Sea Day > Copenhagen, Denmark > Sea Day > Stockholm, Sweden >
Tallinn, Estonia > St Petersburg, Russia o > Sea Day > Kiel, Germany >
Skagen, Denmark AM > Sea Day > Southampton

Stateroom	Fares pp from*	Includes
Queens Grill	\$8,689	
Princess Grill Club Balcony	\$7,169 \$5,829	Up to US\$80
Balcony	\$3,929	on board spending money
Oceanview	\$3,319	money
Incide	\$2,020	

# QUEEN ELIZABETH The Fiords

9 nights • 14 - 23 June 2016 • Q608



Southampton > Sea Day > Bergen, Norway LE > Flaam, Norway PA > Cruise Geirangerfjord, Norway > Geiranger, Norway A0 > Alesund, Norway > Stavanger, Norway > Sea Day > Southampton

Stateroom	Fares pp from*	Includes
Queens Grill	\$6,579	
Princess Grill	\$5,429	Up to US\$50
Club Balcony	\$4,419	on board spending
Balcony	\$2,969	money
Oceanview	\$2,519	money
Inside	\$2,219	

# QUEEN ELIZABETH British Isles

12 nights • 23 June - 5 July 2016 • Q609



Southampton > Cruise by Flamborough Head >

Edinburgh (tours from South Queensferry)^A > Inverness (tours from Invergordon)^LE >

Kirkwall, Orkney Islands > Sail by Cape Wrath > Stornoway,

Outer Hebrides^AM > Glasgow (tours from Greenock) > Belfast > Liverpool >

Sea Day > St Peter Port, Guernsey^A > Southampton

Stateroom	Fares pp from*	Includes
Queens Grill	\$8,389	
Princess Grill	\$6,919	Up to US\$70
Club Balcony	\$5,629	on board spending
Balcony	\$3,789	money
Oceanview	\$3,209	money
Inside	\$2,829	



# QUEEN ELIZABETH Baltic Highlights

**14 nights** • **2 - 16 August 2016** • Q613



Southampton > Sea Day > Hamburg, Germany > Sea Day >
Copenhagen, Denmark > Sea Day > Stockholm, Sweden >
Tallinn, Estonia > St Petersburg, Russia o > Sea Day > Kiel, Germany >
Skagen, Denmark > Sea Day > Southampton

Stateroom	Fares pp from*	Includes
Queens Grill	\$9,419	
Princess Grill	\$7,769	Up to US\$80
Club Balcony	\$6,319	on board spending
Balcony	\$4,249	money
Oceanview	\$3,599	money
Inside	\$3 169	



# Port highlights.



Copenhagen may be known for its Little Mermaid statue, but there is more to discover - pristine beaches, galleries and 15 Michelin starred restaurants to name a few. Being remarkably compact, the city is easy to explore on foot or, as most residents do, on a bike.

Dublin has a lively reputation, thanks to the welcoming Temple Bar area and Guinness, still brewed in the city. Ireland's famous craic is wonderfully abundant here. Other highlights include Trinity College – home to Ireland's oldest harp and the model for the country's emblem.

Akureyri in northern Iceland is famed for its fishing fleet and surprisingly mild climate. It's this mild weather that gives rise to the slightly unusual sight of open air botanical gardens that flourish in the spring and summer.

# QUEEN MARY 2 Hamburg and the Fjords

**16 nights** • **16 August - 1 September 2016** • M614D



Southampton > Sea Day > Hamburg, Germany > Sea Day > Oslo, Norway > Sea Day > Olden, Norway > Andalsnes, Norway ^ > Trondheim, Norway > Sea Day > Flaam, Norway ^ PA > Bergen, Norway > Stavanger, Norway > Sea Day > Hamburg, Germany > Sea Day > Southampton

Stateroom	Fares pp from*	Includes
Queens Grill	\$13,029	
Princess Grill	\$10,009	Up to US\$85
Club Balcony	\$7,019	on board spending
Balcony	\$4,159	money
Oceanview	\$4,449	money
Inside	\$3,269	

# UEEN ELIZABETH Iceland and the Fjords

14 nights • 16 - 30 August 2016 • Q614



Southampton > Sea Day > Stavanger, Norway > Olden, Norway > Geiranger, Norway ^> Sea Day > Akureyri, Iceland PA > Isafjordur, Iceland A > Reykjavik, Iceland Two Sea Days > Dublin, Ireland > Sea Day > Southampton

Stateroom	Fares pp from*	Includes
Queens Grill	\$10,009	
Princess Grill	\$8,259	Up to US\$80
Club Balcony	\$6,719	on board spending
Balcony	\$4,519	money
Oceanview	\$3,829	money
nside	\$3.369	

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# More Europe 2016 Cruises.



UEE	n mary	2			F (						
Voyage number	Depart 2016	No. of nights	From	То	Fares pp from Queens Grill	n: Princess Grill	Club Balcony	Balcony	Oceanview	Inside	Complimentary on board spending money pp USD
Western	Europe	Sample	r								
M608A	21 Jun	2	Hamburg	Southampton	\$1,239	\$959	\$689	\$409	\$409	\$309	N/A
M610C	13 Jul	2	Southampton	Hamburg	\$1,279	\$999	\$729	\$449	\$449	\$349	N/A
M611A	15 Jul	2	Hamburg	Southampton	\$1,239	\$959	\$689	\$409	\$409	\$309	N/A
M614C	16 Aug	2	Southampton	Hamburg	\$1,279	\$999	\$729	\$449	\$449	\$349	N/A
M616A	30 Aug	2	Hamburg	Southampton	\$1,239	\$959	\$689	\$409	\$409	\$309	N/A
Western	Europe										
M610D	13 Jul	4	Southampton	Southampton	\$2,589	\$1,949	\$1,389	\$929	\$929	\$739	N/A
M618	16 Sep	4	Southampton	Southampton	\$2,589	\$1,949	\$1,389	\$929	\$929	\$739	N/A
Transatla	antic We	st									
M608	21 Jun	10	Hamburg	New York	\$10,349	\$8,069	\$5,359	\$3,509	\$3,509	\$2,789	US\$220
Canada	New Eng	gland									
M609A	01 Jul	12	New York	Southampton	\$10,699	\$8,039	\$5,259	\$3,359	\$3,519	\$2,609	US\$260
M619A	20 Sep	14	Southampton	Quebec	\$11,849	\$9,069	\$6,189	\$3,939	\$4,029	\$3,139	US\$295
M619B	20 Sep	21	Southampton	New York	\$17,039	\$12,909	\$8,869	\$5,539	\$5,719	\$4,379	US\$435
M619C	20 Sep	28	Southampton	Southampton	\$22,839	\$17,369	\$11,709	\$7,209	\$7,569	\$5,779	US\$545
M620A	27 Sep	14	New York	New York	\$10,539	\$7,849	\$5,509	\$3,359	\$3,539	\$2,639	US\$295
Arctic C	ircle										
M614D	16 Aug	16	Southampton	Southampton	\$13,029	\$10,009	\$7,019	\$4,159	\$4,449	\$3,269	US\$335

UEEN	∨ ELIZAB	ETH									
					Fares pp fror	m:					
Voyage number	Depart 2016	No. of nights	From	То	Queens Grill	Princess Grill	Club Balcony	Balcony	Oceanview	Inside	Complimentary on board spending money pp USD
Central I	Mediterr	anean									
Q606	14 May	17	Southampton	Southampton	\$10,769	\$8,889	\$7,229	\$4,869	\$4,119	\$3,629	US\$310
Q610	05 Jul	17	Southampton	Southampton	\$11,319	\$9,349	\$7,599	\$5,119	\$4,329	\$3,809	US\$310
Q615	30 Aug	17	Southampton	Southampton	\$11,319	\$9,349	\$7,599	\$5,119	\$4,329	\$3,809	US\$310
Q618	07 Oct	17	Southampton	Southampton	\$9,119	\$7,519	\$6,119	\$4,119	\$3,489	\$3,069	US\$310
Norway I	Fjord										
Q607D	11 Jun	12	Hamburg	Southampton	\$8,779	\$7,239	\$5,889	\$3,959	\$3,359	\$2,959	US\$230
Q611	22 Jul	7	Southampton	Southampton	\$5,119	\$4,229	\$3,439	\$2,309	\$1,959	\$1,729	US\$175
Iceland											
Q613D	13 Aug	17	Hamburg	Southampton	\$11,879	\$9,799	\$7,969	\$5,369	\$4,539	\$3,999	US\$375
Western	Mediter	ranean									
Q619	24 Oct	14	Southampton	Southampton	\$6,369	\$5,259	\$4,279	\$2,879	\$2,439	\$2,149	US\$265



QUEEN	N VICTOI	RIA			Fares pp from					
Voyage number	Depart 2016	No. of nights	From	То	Queens Grill	Princess Grill	Balcony	Oceanview	Inside	Complimentary on board spending money pp USD
Western	Europe									
V620	09 Dec	3	Southampton	Southampton	\$1,599	\$1,319	\$729	\$619	\$539	N/A
Central I	Mediterra	anean								
V610C	23 Jul	7	Athens	Venice	\$4,979	\$4,109	\$2,249	\$1,909	\$1,679	US\$175
V613C	03 Sep	7	Athens	Venice	\$4,729	\$3,909	\$2,139	\$1,809	\$1,599	US\$175
V615A	24 Sep	7	Rome	Venice	\$4,229	\$3,499	\$1,909	\$1,619	\$1,429	US\$175
V613D	03 Sep	14	Athens	Rome	\$9,329	\$7,699	\$4,209	\$3,569	\$3,139	US\$350
V610B	16 Jul	21	Athens	Rome	\$13,989	\$11,549	\$6,319	\$5,349	\$4,709	US\$525
V613B	27 Aug	21	Athens	Rome	\$13,989	\$11,549	\$6,319	\$5,349	\$4,709	US\$525
V613E	03 Sep	21	Athens	Rome	\$13,989	\$11,549	\$6,319	\$5,349	\$4,709	US\$525
V614D	17 Sep	21	Rome	Rome	\$12,969	\$10,699	\$5,859	\$4,959	\$4,369	US\$525
V615B	24 Sep	21	Rome	Rome	\$12,279	\$10,139	\$5,549	\$4,699	\$4,139	US\$525
V615B	24 Sep	21	Rome	Rome	\$12,279	\$10,139	\$5,549	\$4,699	\$4,139	US\$525
Western	Mediteri	ranean								
V611B	06 Aug	7	Rome	Rome	\$4,979	\$4,109	\$2,249	\$1,909	\$1,679	US\$175
V614B	17 Sep	7	Rome	Rome	\$4,529	\$3,739	\$2,049	\$1,729	\$1,529	US\$175
V616A	08 Oct	7	Rome	Rome	\$3,959	\$3,269	\$1,789	\$1,519	\$1,339	US\$175
V617A	22 Oct	7	Rome	Barcelona	\$3,529	\$2,909	\$1,599	\$1,349	\$1,189	US\$175
V617C	29 Oct	7	Barcelona	Rome	\$3,529	\$2,909	\$1,599	\$1,349	\$1,189	US\$175
V608	23 Jun	9	Southampton	Rome	\$5,849	\$4,829	\$2,639	\$2,239	\$1,969	US\$175
V614	10 Sep	14	Venice	Rome	\$9,099	\$7,509	\$4,109	\$3,479	\$3,069	US\$350
V616C	15 Oct	14	Rome	Barcelona	\$7,279	\$6,009	\$3,289	\$2,789	\$2,449	US\$350
Transatla	antic Wes	st								
V605	22 May	9	Southampton	New York	\$5,849	\$4,829	\$2,639	\$2,239	\$1,969	US\$175
Transatla	antic East	t								
V606	31 May	9	New York	Southampton	\$5,849	\$4,829	\$2,639	\$2,239	\$1,969	US\$175

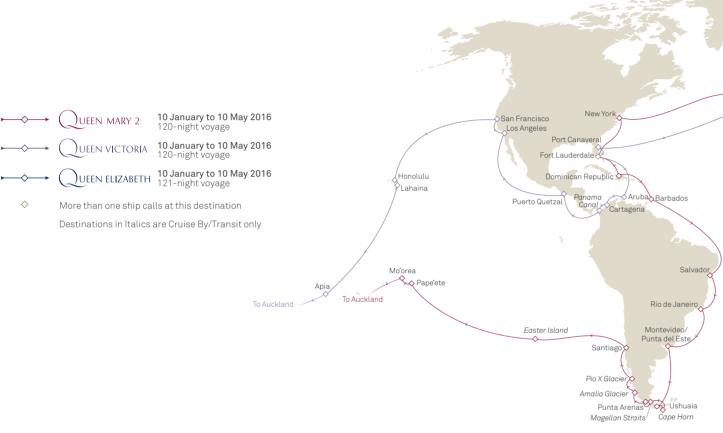
# World Voyages 2016.

- **(\*)** 

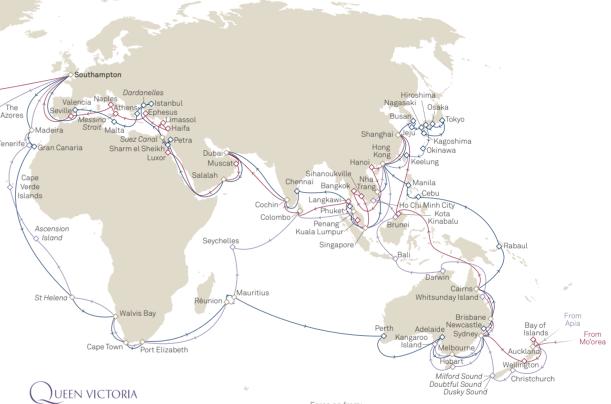
Queen Mary 2, Queen Victoria and Queen Elizabeth all set off on their World Voyages on 10 January 2016. All three journeys begin and end in Southampton, with our three Queens leaving and returning, some months later, together. Each ship follows a course which takes in amazing destinations around the globe, and this map shows just how far and wide you can travel.







										Мс	ngellan Straits <sup>†</sup> Cape Horn
QUEEN	N ELIZABI	ETH			Fares pp fron	n:					
Voyage number	Depart 2016	No. of nights	From	То	Queens Grill	Princess Grill	Club Balcony	Balcony	Oceanview	Inside	Complimentary on board spending money pp USD^
Q603	10 Mar	10	Hong Kong	Tokyo (Yokohama)	\$10,299	\$8,199	\$3,999	\$3,849	\$3,049	\$2,849	US\$150
Q603	10 Mar	12	Hong Kong	Osaka	\$12,349	\$9,849	\$4,799	\$4,599	\$3,649	\$3,449	US\$180
Q603	10 Mar	20	Hong Kong	Hong Kong	\$20,599	\$16,399	\$7,999	\$7,699	\$6,049	\$5,749	US\$300
Q603	10 Mar	25	Hong Kong	Singapore	\$25,749	\$20,549	\$9,999	\$9,599	\$7,549	\$7,149	US\$380
Q603	20 Mar	10	Tokyo (Yokohama)	Hong Kong	\$10,299	\$8,199	\$3,999	\$3,849	\$3,049	\$2,849	US\$150
Q603	20 Mar	15	Tokyo (Yokohama)	Singapore	\$15,449	\$12,299	\$5,999	\$5,749	\$4,549	\$4,299	US\$230
Q603	10 Jan	121	Southampton	Southampton	\$121,499	\$96,899	\$47,249	\$45,349	\$35,699	\$33,799	US\$1,800
Q603	27 Jan	16	Cape Town	Fremantle	\$15,999	\$12,799	\$6,249	\$5,999	\$4,749	\$4,499	US\$240
Q603	18 Feb	82	Melbourne	Southampton	\$82,299	\$65,649	\$31,999	\$30,749	\$24,199	\$22,899	US\$1,250
Q603	21 Feb	38	Sydney	Hong Kong	\$39,999	\$31,949	\$15,599	\$14,949	\$11,799	\$11,149	US\$575
Q603	24 Feb	25	Brisbane	Tokyo (Yokohama)	\$25,749	\$20,549	\$9,999	\$9,599	\$7,549	\$7,149	US\$380
Q603	24 Feb	35	Brisbane	Hong Kong	\$35,149	\$27,999	\$13,669	\$13,099	\$10,349	\$9,799	US\$525



( )UEEN	4 VICTOI	RIA			Dusky Sound						
					Fares pp from:						
Voyage number	Depart 2016	No. of nights	From	То	Queens Grill	Princess Grill	Club Balcony	Balcony	Oceanview	Inside	Complimentary on board spending money pp USD^
V603	10 Jan	120	Southampton	Southampton	\$120,449	\$95,999	\$46,849	\$44,999	\$35,399	\$33,549	US\$1,800
V603	10 Jan	49	Southampton	Sydney	\$47,949	\$38,249	\$18,649	\$17,899	\$14,099	\$13,349	US\$750
V603	07 Feb	15	San Francisco	Auckland	\$14,699	\$11,699	\$5,699	\$5,499	\$4,299	\$4,099	US\$230
V603	23 Feb	35	Auckland	Hong Kong	\$35,149	\$27,999	\$13,669	\$12,999	\$10,349	\$9,799	US\$525
V603	29 Feb	29	Sydney	Hong Kong	\$29,849	\$23,799	\$11,599	\$11,149	\$8,799	\$8,299	US\$430
V603	11 Mar	22	Brisbane	Singapore	\$22,649	\$17,999	\$8,799	\$8,449	\$6,649	\$6,299	US\$330

DUEEN	MARY :	2			Fares pp fron	n·					
Voyage number	Depart 2016	No. of nights	From	То	Queens Grill	Princess Grill	Club Balcony	Balcony	Oceanview	Inside	Complimentary on board spending money pp USD^
M603	10 Jan	120	Southampton	Southampton	\$108,849	\$95,849	\$45,919	\$42,349	\$42,349	\$32,549	US\$1,800
M603	02 Feb	15	Rio de Janeiro	Valparaiso	\$13,249	\$11,699	\$5,599	\$5,149	\$5,149	\$3,949	US\$230
M603	02 Feb	39	Rio de Janeiro	Brisbane	\$35,399	\$31,149	\$14,929	\$13,749	\$13,899	\$10,599	US\$600
M603	17 Feb	15	Valparaiso	Auckland	\$13,949	\$12,299	\$5,899	\$5,449	\$5,499	\$4,199	US\$230
M603	11 Mar	18	Sydney	Hong Kong	\$16,349	\$14,399	\$6,899	\$6,349	\$6,349	\$4,899	US\$270
M603	18 Apr	22	Dubai	Southampton	\$18,949	\$16,699	\$7,999	\$7,349	\$7,449	\$5,649	US\$330



# Stateroom Amenities.



# Hotel Collection and Cunard Luggage Service.



	Queens Grill Suites	Princess Grill Suites	Britannia Club Staterooms	Britannia Staterooms
Amenities				
Butler Service	•			
Concierge Service	*	•		
Embarkation Welcome	Champagne and fresh strawberries	Sparkling wine and fresh strawberries	Sparkling wine	Half bottle of sparkling wine
Complimentary Bar* (stocked with two bottles of wine or spirits of your choice and soft drinks)	•			
Pre-Dinner Canapés	•			
Daily Fresh Fruit	•	•	On request	On request
Turndown Surprise on Formal Nights	•			
Nightly Turndown Service with Chocolate	•	•	*	*
Features Satellite TV (with multi-language film and music channels)	*	*	•	•
Direct-Dial Telephone	•	•	*	•
Refrigerator	•	•	*	•
Hair Dryer	•	•	<b>*</b>	•
Safe	•	•	<b>*</b>	•
iPad Queen Mary 2 - Q1 - Q4 suites, Queen Elizabeth and Queen Victoria Q1 - Q2 suites only	•			
Personalised Stationery	•	•		
Books /Atlas	Books and Atlas	Atlas		
Daily Shipboard Newspaper and Programme	•	•	<b>*</b>	•
Pillow Concierge Menu	•	•	<b>*</b>	
Bathroom	Bath and shower	Bath and shower	Shower	Shower
Soft Terry Robes and Slippers	•	•		
Bathrobe and Slippers			<b>*</b>	•
220V British 3-Pin and 110V 2-Pin Sockets	•	•	•	•
Dining 24-Hour Room Service	•	•	•	•
In-Suite Dining	Queens Grill Menu	Princess Grill Menu	Britannia Menu	Britannia Menu
Restaurant		Princess Grill Restaurant 6.30pm - 9.00pm		Britannia Restaurant Early - 6.00pm Late - 8.30pr
Queen Victoria and Queen Elizabeth: exclusive access to The Courtyard, Grills Lounge and The Grills Terrace	*	*		

Wherever you meet our ships or wherever you bid farewell as part of your World Voyage, you have a tempting choice to stay longer and look around. You're in one of the world's great cities, after all. We have chosen the selection of hotels for their location within the city. It's also easy to add to your World Voyage – you just need to say the word, and we'll make all the necessary arrangements.

Hotels are available in

- London ◆ New York ◆ Cape Town ◆ Dubai ◆ Hong Kong
- ◆ Rio de Janeiro ◆ Singapore ◆ New York ◆ Hamburg ◆ Berlin ◆ Venice
- ◆ Rome ◆ Athens ◆ Istanbul

For details, please go to cunard.com

# Introducing our Flagship Collection.

When you're part of such a special event as a World Voyage, you may want to treat yourself, to indulge. In selected embarkation and disembarkation ports you'll find a hotel from our Flagship Collection. These five-star hotels are among the finest the city has to offer, and each comes with a selection of Flagship Collection benefits to make you feel extra welcome. For details of our Hotel Collection please go to cunard.com

# Your Hotel Collection Package includes:

- Accommodation (including breakfast)
- Group transfer between airport, hotel and port
  - Services of a Cunard Representative
- All taxes and service charges
- Luggage porterage

# Cunard's White Star Luggage Service.

Cunard's White Star Luggage Service is the perfect alternative to transporting your own luggage through airport congestion and customs formalities.

No more lifting suitcases, luggage check-ins, or the hassle of baggage claims and customs clearance at the airport. With just one call, Cunard's exclusive White Star Luggage Service can handle the rest. We do require at least 35 days notice prior to your sailing to arrange this for you. Shipment is provided by DHL Worldwide Express and Federal Express. For rates, more information, ports this service is available in, conditions and exclusions please email us at: whitestarluggage@cunard.com



Priority Tender Services

Priority Time Selection for Disembarkation

Queen Victoria and Queen Elizabeth Q1, Q2, Q3 and Q4 Suites

Priority Embarkation

Services

Queen Mary 2: exclusive access to The Queens Grill Lounge

The style you expect, right around the world.

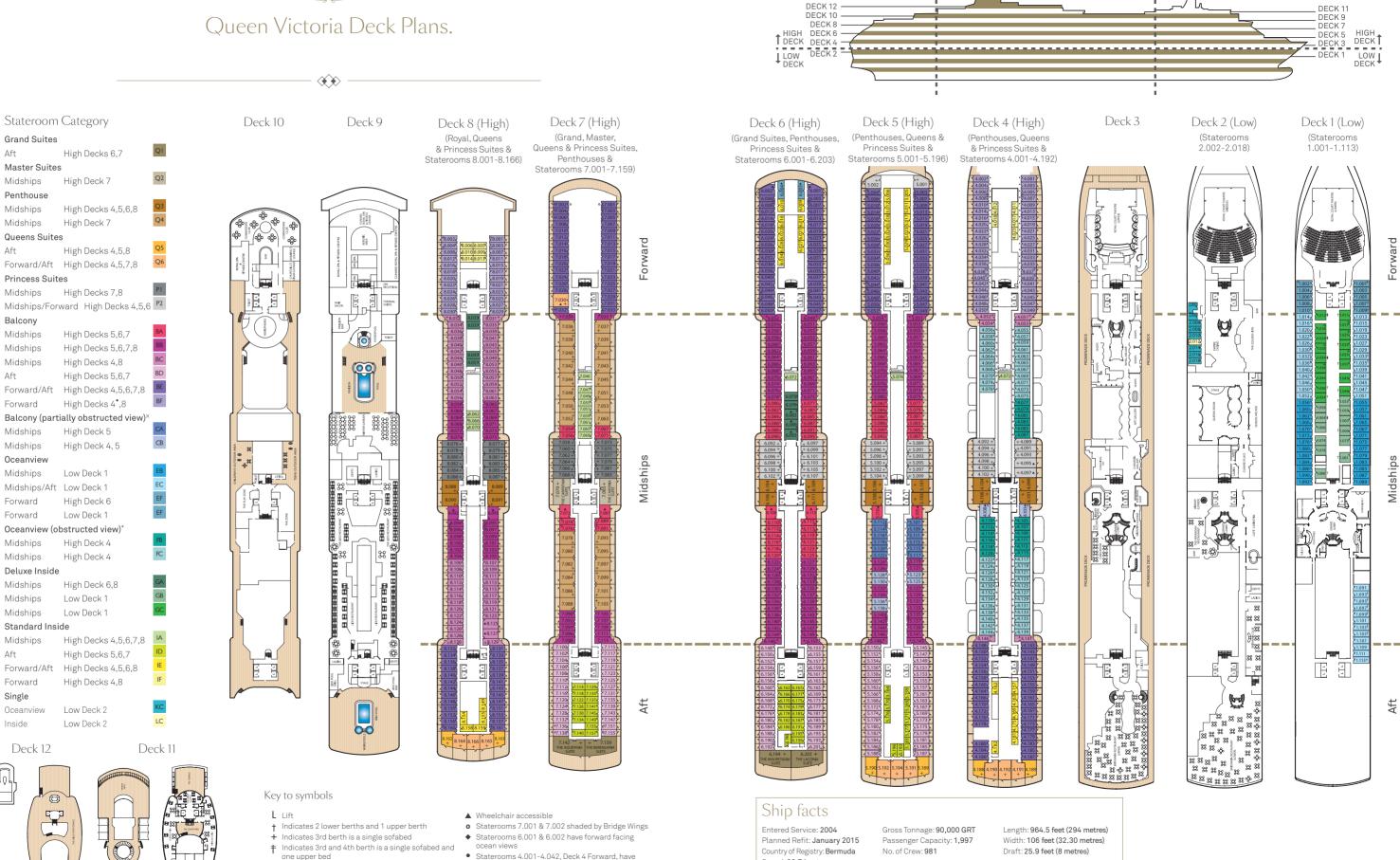
<sup>\*</sup> For stateroom consumption only



\* Staterooms have views obstructed by lifeboats

X Views partially obstructed by lifeboat mechanism

metal fronted balconies



Speed: 23.7 knots

ΔFT

MIDSHIPS

FORWARD

Aft



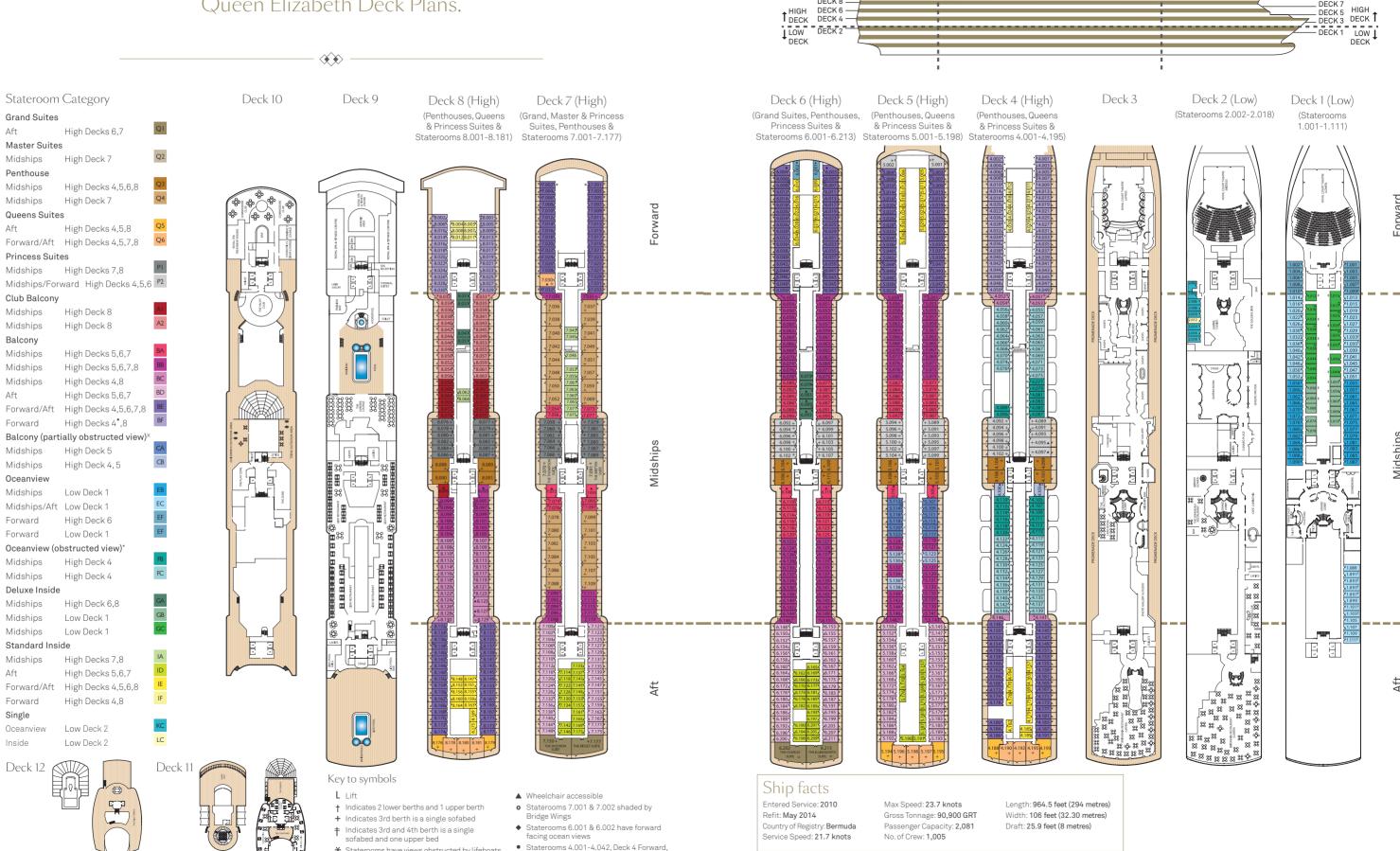
# Queen Elizabeth Deck Plans.

\* Staterooms have views obstructed by lifeboats

X Views partially obstructed by lifeboat

36

have metal fronted balconies



DECK 12

DECK 10

MIDSHIPS

Visit cunard.com | Call 13 24 41 | Contact your travel agent

FORWARD

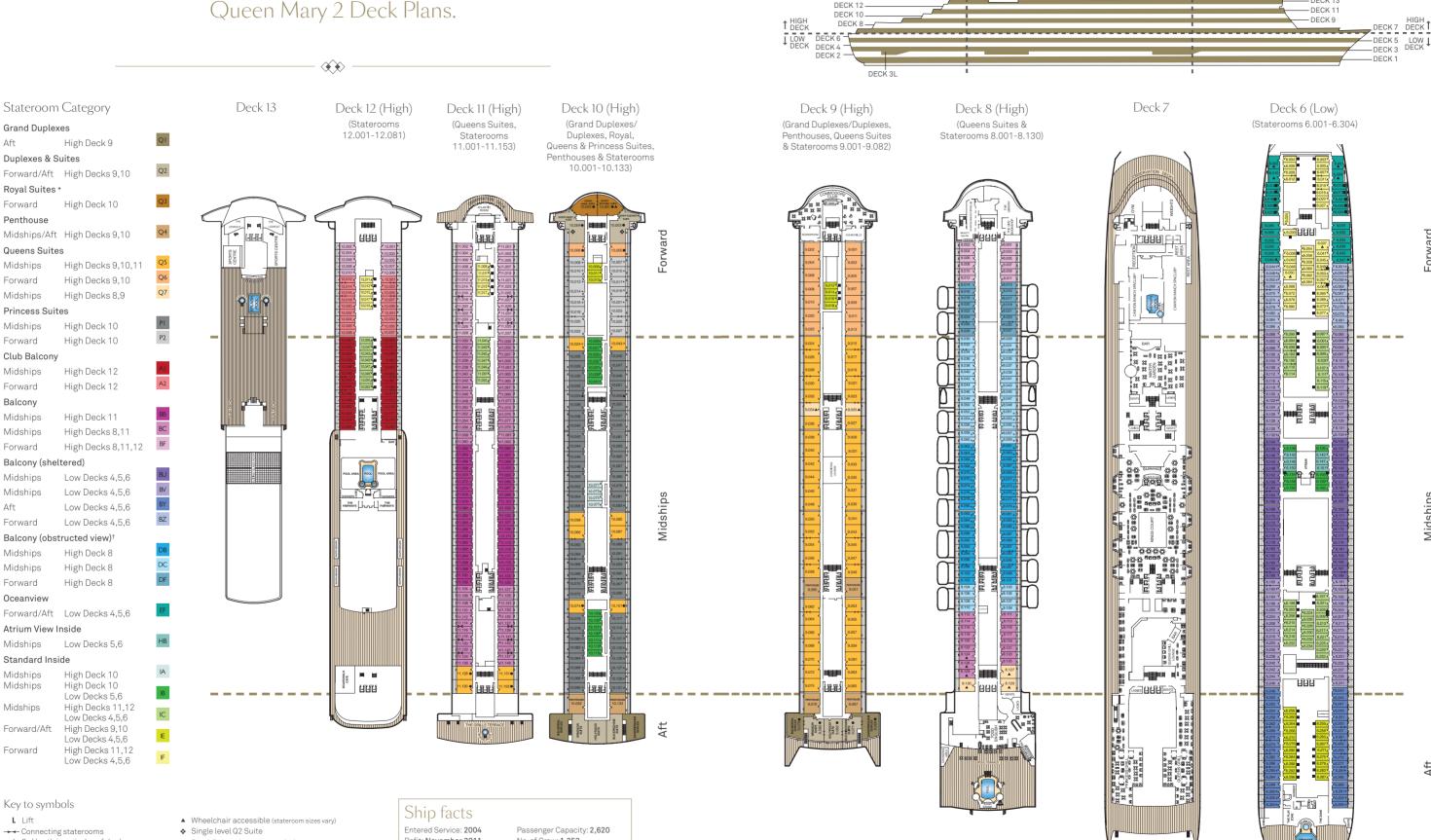
DECK 11

DECK 9

DECK 7



# Queen Mary 2 Deck Plans.



- + 3rd berth is a single sofabed
- 3rd & 4th berth is a double sofabed
- 3rd & 4th berths are two upper beds
- \* Staterooms have views obstructed by lifeboats
- ♦ Royal Suites do not have a balcony

Refit: November 2011 Country of Registry: Bermuda Speed: 28 knots

No. of Crew: 1,253 Length: 1.132 feet (345 metres) Width: 131 feet (40 metres) Gross Tonnage: 151,400 GRT Draft: 32 feet (9.75 metres)

MIDSHIPS

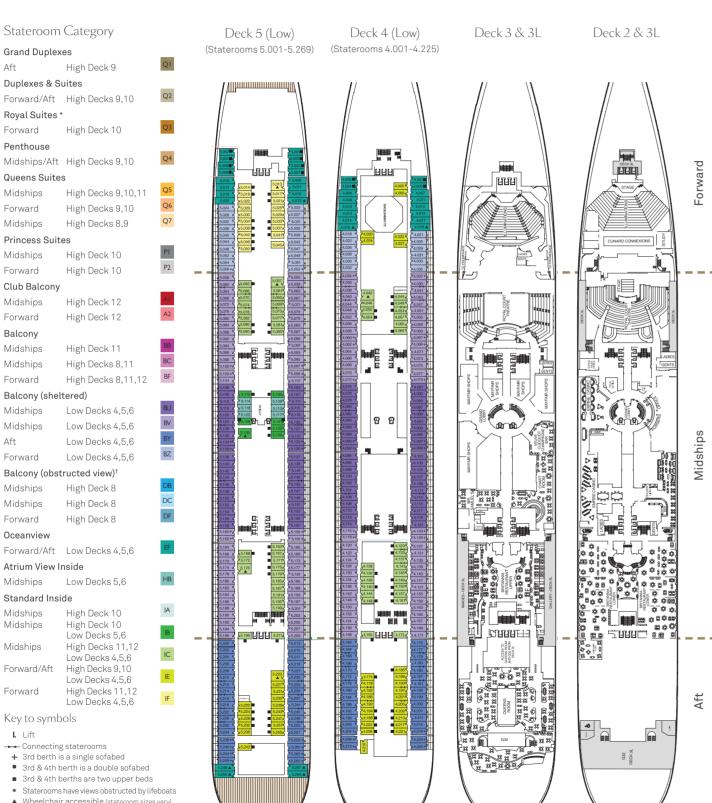
FORWARD



# Queen Mary 2 Deck Plans.









Once you've selected your Cunard voyage, simply contact your local travel agent:

Visit cunard.com or

Call our Customer Sales and Service team on 13 24 41 (Australia) or

0800 543 431 (New Zealand)

during the following business hours:

Monday to Friday 8am-7pm\*

Saturday 9am-2pm\*
(Sydney time) \*Hours subject to change.

When you're ready to book, please make sure you have the following information on hand:

## Checklist

- ✓ Voyage details or the date you wish to travel
- ✓ Preferred stateroom
- ✓ Each guest's full name (as per passport)
- ✓ Each guest's date of birth
- ✓ Address and contact details
- ✓ Air, hotel and transfer details or requirements
- ✓ Dining preferences
- Medical, dietary and mobility requirements
- ✓ Details of any celebrations

Please ensure you read our Booking & Passage Conditions available in this brochure. When you first make a payment towards your voyage, you accept our Booking & Passage Conditions on behalf of all passengers in the booking(s).

# How to pay for your Cunard Voyage

## Debit or Credit Card PREFERRED

The quickest and most convenient way to pay for your voyage is by debit card (MasterCard or Visa) or Credit Card (MasterCard, Visa or American Express). Simply call our Customer Sales and Service team to make a debit or credit card payment. Best of all there are no service fees for debit card payments.

For each credit card payment, a 1.5% service fee applies which is subject to change and will be advised before payment. Please note, we do not accept pre-paid cards.

When paying your deposit by credit or debit card, you can also set up an auto-charge to have your final payment automatically charged to your credit or debit card on the due date, without needing to contact us again.

When making a booking for a cruise that departs within 7 days, full payment will be required by credit or debit card.

## Direct Deposit into our Bank Account

You can also make a payment by making a deposit directly into our ANZ bank account, including by internet transfer. You will need to use your 6 digit alpha-numeric Cunard booking reference as your payment reference. If you are unable to use Cunard booking reference, please use the phone number you provided us when you made your booking.

# Cunard Bank Account Details

#### Currency you booked in bank account

Australian dollars account name: Carnival plc Bank: ANZ

BSB: 012172

Account number: 836472665

New Zealand dollars account name: Carnival plc Bank: ANZ

Account number: 01-1839-0222156-04

If you are booking through a travel agent, they may offer different payment options.

## Voyage Personaliser

Voyage Personaliser allows you to view your booking details and update your personal information such as your address, email, phone numbers, emergency contacts, passport and travel insurance details. You can also view your voyage itinerary, visa information, pre/post voyage arrangements, dining options, pre-purchase shore excursions, download a copy of your e-ticket and amend your dining details.

It's fast and simple to use – to access, all you need to do is visit www.cunard.com, click on 'Voyage Personaliser' and enter your full name, date of birth and booking number.

❖ Single level Q2 Suite



# Frequently asked questions.

# Before your voyage

## What is included in my fare?

Almost everything is taken care of in your voyage fare, however there are some additional items that are chargeable which help to further enhance your holiday experience. Included in your fare is:

- Stateroom accommodation;
- · All main meals on board;
- Selected drinks including tea, coffee, juice and water, which are available 24 hours a day in the selfserve restaurant:
- · Afternoon tea, every day;
- On board entertainment day and night including West-End style shows in the ship's theatres, comedy and cabaret, live music, piano recitals and tribute bands, cinema and film screenings, 'Insights' programmes and other talks and seminars;
- Full use of the sports courts, swimming pools, whirlpool spas and fully equipped gym; and,
- For children, use of the children's clubs and facilities.

Additional chargeable items include meals at alternative dining venues, meals while on shore or on hosted land tours unless noted otherwise, alcoholic and some non-alcoholic beverages, some snacks, spa services and treatments, shore excursions, photographs, gratuities, discretionary hotel and dining charges, medical services, flights and transfers (unless sold as a package).

#### Where can I find out more about my Cunard voyage?

Once you have made your booking, you can log on to 'Voyage Personaliser' on our website to view your voyage details including your stateroom, itinerary, pre-voyage information, shore excursion details, visa information and dining options.

### What can I do on my booking via Voyage Personaliser?

Using Voyage Personaliser, available on cunard. com, you are able to: Update your personal details including passport and emergency contact details; View your holiday itinerary including embarkation and disembarkation information; Create your own personal pre-voyage documentation (available approximately 12 weeks prior to departure); Prepurchase shore excursions before you board (available approximately 12 weeks prior to departure); View passport, visa and vaccination information; View your Cunard World Club information; Amend dining details (sitting and table size) and bedding configuration; View special requirements and flight details; Print your eTickets and luggage labels.

When will I receive my tickets and itinerary information? From approximately 45 days prior to departure, your electronic documentation will be available on Voyage Personaliser to view and print. These are not sent in the post.

#### Do I need travel insurance?

Yes. Australian Medicare, New Zealand ACC and private health insurance will not cover you for any medical costs on board. All voyages (even voyages that do not visit foreign ports) require international travel insurance. We strongly recommend you organise your travel insurance at the time you pay your deposit.

You should not base your insurance decision on the assumption 'it will not happen to me' – accidents or illness can happen to anyone. Hospital bills can cost more than AUD5000, or equivalent, per day.

#### Will I need a visal

There may be a visa requirement for your voyage and it is the responsibility of each passenger to ensure that they are in possession of all travel documents required for their itinerary. Passengers who do not possess the proper documentation may be prevented from boarding or from entering a country. In some cases this may lead to large fines which you will be required to pay and/or immediate repatriation to your home country at your own expense. Please ensure you check your requirements carefully before you travel to avoid unnecessary expense and inconvenience.

Visa guidelines will be available on Voyage
Personaliser approximately 12 weeks prior to

#### Do Lneed a Passport?

Yes. All passengers must have a valid passport when travelling on a voyage visiting international ports. Passports must be valid for a minimum of 6 months from the date of you return.

# I have booked through a travel agency; can I still contact Cunard directly?

While we are happy to discuss general information about your voyage, we are unable to discuss any aspect of your booking with anyone other than a representative of your travel agency. Please contact your travel agent for specific details, requests or to make changes to your booking.

#### Does my stateroom grade determine where I eat?

Only in respect of your formal dining arrangements.
On all ships your accommodation is paired with a specific restaurant:
Queens Grill Suites – Queens Grill Restaurant

Princess Grill Suites – Princess Grill Restaurant
Britannia Club staterooms – Britannia Club
Britannia Staterooms – Britannia Restaurant

## Are there any other places to eat onboard?

All ships also offer alternative dining options available to all guests:

- Golden Lion pub (all ships)
- Café Carinthia (Queen Elizabeth and Queen Victoria)
- Boardwalk Café (Queen Mary 2)
- The Verandah restaurant (Queen Elizabeth and Queen Victoria)
- Todd English restaurant (Queen Mary 2)
- The Garden Lounge and Lido buffet with alternative dining options Asado (South American), Axtec (Mexican grill) and Jasmine (Asian) on Queen Elizabeth
- Winter Garden and Lido buffet with alternative dining options Bamboo (pan Asian), Coriander (Indian) and Prime (seafood and steak) on Queen Victoria
- Winter Garden (Queen Mary 2)
- Sir Samuel's and the King Court buffet with alternative dining options La Piazza (Italian), The Carvery (traditional British) and Lotus (pan Asian) on Queen Mary 2.

Bookings are required for Todd English, The Verandah restaurant and the special dining options offered in the Lido and Kings Court. These dining options also carry a nominal charge.

#### How do I make arrangements for dining room seating?

Seating arrangements in the Britannia dining room are made by request on a first come, first served basis. Requests for first or second sitting should be made at the time of booking your voyage. Dining in the Britannia Club (where available), Princess Grill or Queens Grill restaurants are open seating and reservations are not required.

#### Do I have to dress for dinner every evening

bressing up elegantly for dinner is one of the great thrills of a Cunard holiday, yet we also want our guests to feel relaxed. So each evening our dress codes will either be formal or informal.

Formal: Evening or cocktail dress or smart trouser suit for ladies, a tuxedo, dinner jacket or dark suit for men. Formal national dress, military uniform or military or award decorations may also be worn on formal nights. A range of gentleman's formal wear is available to hire on board.

Informal: Jacket and optional tie for men, cocktail dresses, stylish separates or equivalent for ladies. No jeans or shorts.

As a guide, on board Queen Elizabeth, Queen Victoria and Queen Mary 2 cruises there are two to three formal nights per week. On Queen Mary 2 transatlantic crossings there are three formal nights. On World Voyages there will be up to three formal nights per week, as well as themed Balls scheduled throughout the voyage.

Please note that after 6pm, shorts and blue or worn denim (for men and women); sandals and sleeveless tops (for men) are not considered appropriate within the ship.

On formal nights, any guests wishing to dress more casually are welcome to dine in the Kings Court or Lido buffet restaurant and relax in the Winter Garden or Garden Lounge bar, but should not use other areas within the ship, including our Alternative Dining Restaurants, out of respect for their fellow guests. Children under 18 do not have a dress code but should dress as smart as possible in relation to the above. What do I wear on board during the day?

You'll need to pack a range of summer or warmer clothes depending on your itinerary and the time of year you travel. On board during the day, you'll probably find yourself most comfortable in stylish casual wear, including shorts and smart jeans. Swimming costumes, micro shorts, sarongs and gym wear should be reserved for the poolside, on deck or in the spa and fitness centre. We request that swimwear must be covered up before entering any enclosed

#### If I am travelling alone, how will I meet people?

It couldn't be easier to meet people on board. Not only are you invited to a 'Welcome Cocktail Party' for all of our passengers, you might also want to consider joining a larger table for dinner to get to know more of your fellow travellers. On board activities such as classes and quizzes are great ways to make new friends. For ladies travelling alone, on all of our ships there are gentlemen dance hosts to accompany you in a waltz or rumba.

# Medical, Dietary and Mobility I take medication; do I need to let you know?

Yes, all medical conditions or medication must be advised at the time of booking. We want you to be safe and comfortable on your voyage, so bring enough medication to last you until the end of your holiday. It is also a good idea to bring a few extra days supply in case of any unforeseen delays.

Some medications, including prescription, over the counter drugs and complimentary therapies may be banned in other countries, such as United Arab Emirates (Dubai) where Codeine is strictly prohibited. Japan also has strict regulations. We recommend you contact the relevant embassy for more information before travelling.

#### Can I bring my medical equipment to use on board?

In most cases, yes. To ensure your medical equipment will work on board, please advise your travel agent or our Customer Sales & Service team at the time of booking. We will then send you an information sheet and may ask you for more information. For safety reasons, your equipment will need to be checked prior to boarding.

## Can I bring a wheelchair or mobility aid on board?

Yes, if you are planning to bring a wheelchair on board it is essential that you let us know at the time of booking. If you are bringing a mobility scooter, please ensure you select the correct stateroom type during the booking process. If you use a wheelchair on a partime basis and are traveling in a standard stateroom, please ensure you bring a collapsible wheelchair so that it can be safely stored when not in use.

Wheelchairs, mobility scooters and other mobility aids are not permitted to be left outside of staterooms, in public walkways, stairwells or any other place where they would pose a risk to the safety of anybody on board in the case of an emergency situation.

Guests requiring assistance must travel with a carer or companion.

## Can you cater for special dietary requests?

Yes, we can cater for most special dietary requests in our on board restaurants, such as vegetarian, low /no fat, low /no salt, lactose intolerant /dairy free, gluten / wheat free /coeliac, low cholesterol, diabetic, kosher, vegan and food allergies, however some limitations may apply. If you have any special dietary requests, please advise your travel agent or our Customer Sales & Service team when you make your booking or no later than four weeks prior to departure.

# Gifts and Special Services

## Can I organise gifts or celebrations before sailing?

We can help you celebrate on board or arrange something special for a friend or loved one. Call us to arrange a gift such as a bottle of wine, floral arrangement, packages, spa gifts or Cunard Line merchandise. Gifts can be booked up until 72 hours prior to departure.

#### Can I renew my yows on board?

Yes, let Cunard help you create memories to last a lifetime. Renewal of vows are required to be booked at least two weeks before your cruise departure and are available on voyages of six nights duration or more (subject to availability). To book, contact your travel agent or our Customer Sales & Service team.

#### Can I get married on board?

Yes. Visit cunardline.com.au for more information or contact your travel agent or our Customer Sales & Service team.

## Ports and Shore Excursions

How do I find out what shore excursions are available Simply log on to 'Voyage Personaliser' to view and book shore excursions for your voyage. We recommend booking in advance; however, you can also book at the Shore Excursions office on board.

Yes. Once you have booked your voyage, you can prebook any shore excursions in Voyage Personaliser. Pre booking shore excursions will require payment at time of booking by credit or debit card. Should you not wish to pre-pay for your shore excursions, there is still an opportunity to book on board, although this of course is subject to availability. By booking a shore excursion on board, the cost will be charged to your on board account.

#### I have limited mobility; can I go ashore in all ports?

It is important to note that access to tender ports may be restricted and this may limit your excursion options or restrict access to these ports. Do not worry if you cannot go ashore, a range of activities are available on board!

#### How long will I be in port?

Each port visit will vary according to the voyage and port. For each voyage we will indicate on the itinerary next to each port the anticipated arrival and departure times as follows

Time period	Time Range	Δ
Early morning	00:00	08:59
Morning	09:00	11:59
Early afternoon	12:00	14:59
Afternoon	15:00	17:59
Early evening	18:00	20:59
Evening	21:00	23:59

These timings are guidelines only and the actual times may vary. Details of the estimated times of arrival and departure will be provided on board

# On board purchases What is the currency on board and how do I pay for items I buy?

For your convenience all of our ships operate a cash-free environment. To make any purchases on board you just need to present your Passenger ID card and the purchase will be charged to your onboard account. Our ships do not accept cash, except at the Purser's Office for the purchase of foreign currency and the settlement of your on board account.

All transactions will be charged to your account in US dollars.

### How do I settle my on board account?

When you check in for your voyage you will have the option of registering a credit or debit card to your on board account. Alternatively you can choose to add cash onto your on board account. This can be done at the Purser's Desk. If you opt to pay by cash you must keep your account in credit at all times.

At the end of your voyage, a total amount will be

payable via cash or credit/debit card. If you register a credit/debit card and then wish to pay your account in cash then you must do this the night before disembarkation as your card will have been charged by the morning.

We accept Visa, MasterCard, American Express and Diners Club credit cards. We also accept Visa and MasterCard debit cards. Pre-paid credit cards, Travelex cash passports, Solo, Maestro, Switch and traveller's cheques are not accepted on board

If you are due to receive On Board Credit this will be applied to your account on the first night of your voyage. On Board Credit cannot be used for any of the following, cash back, casino/gambling charges, foreign exchange, any medical services/prescriptions, charities or for payment of international visas. This also applies to any gift credits that may be applied to your account.

# How can I avoid any issues with my credit or debit card?

During your voyage we run authorisations against your card on a daily basis to cover your spend for the previous day. This amount is not taken from your account until it is finally settled on the day of disembarkation or at the end of a segment on a World Voyage.

These authorisations can remain on your account for up to 30 days. You may therefore want to get in touch with your bank or card issuer on your return to release these authorisations. Prior to leaving for your cruise, we recommend you advise your credit or debit card provider of your trip away and that you will be on board a ship and visiting different countries. This will help avoid raising a security alert and your card being declined.

### How does tipping work?

During the voyage, you will experience excellent service from members of our crew in a variety of locations. In addition, many more crew behind the scenes support those who serve guests directly. For your convenience, a Hotel and Dining charge will be automatically added to your ship board account on a daily basis. Queen and Princess Grill Suites will be charged \$13.50 per guest per day and Britannia categories \$11.50 per guest per day. A 15% charge is automatically added to a guest's ship board accounts for Bar, Wine & Saloon services. Naturally, you are free to tip any member of the crew over and above these amounts, at your discretion.

#### How do I obtain foreign currency?

You will be able to obtain suitable foreign currency for most ports of call on board. This can be charged to your on board account or purchased using cash (£500 notes are not accepted). You can re-exchange your unused foreign currency, but only in the denominations sold on board (subject to on board exchange rates). We are unable to accept foreign coins. All foreign currency transactions are exchanged using USD.

There are some currencies that we cannot carry on board, for example Russian and Chinese, due to local government restrictions. For these locations, we would suggest obtaining small amounts of local currency in exchange offices ashore.

#### s there duty-free shopping on board?

Yes, we offer incredible tax and duty free savings off recommended retail prices on fragrances, cosmetics, jewellery, gifts, apparel, accessories and liquor.

# Other on board services and information Is smoking permitted on board?

Smoking is only permitted in designated areas on the open decks and in the Churchill's Cigar Lounge (cigars and pip tobacco only). Smoking is not permitted in any staterooms, on stateroom balconies or in any public areas

## Is lunch served on the day of embarkation?

The buffet will open on board for passengers from the start of embarkation. Further information will be available on board once you embarked the ship.

Can I bring alcohol on board?

You may bring wine or champagne on board to celebrate special occasions. However, if it is consumed in any of the dining rooms, alternative restaurants or bars then each bottle will be subject to a corkage fee.

#### Is there a soft drinks package available?

Yes. The soft drinks package is available \$6.50 (plus service gratuity) per day. This price is subject to change and a minimum four days purchase is required for this package. Guests who purchase this package are entitled to receive unlimited soft drinks and juices in a class in any of the restaurants and cocktail bars.

Soft drinks included in the package are Pepsi, Diet Pepsi, Sprite, Fanta and Tonic water. We also stock orange, apple, grapefruit, pineapple, tomato and cranberry juices.

Drink packages can only be purchased on board and does not extend to bottled water, the in-stateroom beverage service or to any other non-alcoholic beverages in the bars.

#### Are there children's programmes on board

The Play Zone (2-7 year olds), The Zone (8-12 year olds) and The Teen Zone (13-17 year olds) are complimentary and offer a peace of mind of knowing that your children are well looked after and can socialise with other young people.

Activities run throughout the day and into the night and give your children the very best in ship entertainment. All activities are age appropriate for our separate clubs such as arts and crafts, movies, quizzes and scavenger hunts.

For their safety and enjoyment, we require children to use the appropriate age group facility. Children under the age of two are welcome to participate in the children's programme with supervision from their parent/legal guardian. We do not offer private instateroom babysitting.

In order to provide adequate activities and facilities for our younger guests, the number of children on a specific voyage may be limited.

#### Are there safety deposit hove

Yes, there are safety deposit boxes located in every stateroom.

# What type of electrical sockets are on board? All Cunard ships feature British 220 volt 3-pin sockets

and an American 110 volt 2-pin socket.

Is there a hairdryer in my stateroom?

Yes, all staterooms on board have a hair dryer.

# Can I do my laundry on board?

Full laundry and dry cleaning services are available on board and will be charged to your stateroom. Complimentary self-service washers, dryers and ironing facilities are also available.

#### Is there a doctor on board

Yes, please refer to the 'Your Health' section in our 'Terms & Conditions'.

#### What should I do if I suffer from motion sickness?

You can prepare yourself by purchasing medication before you leave home. Tablets or special magnetic wrist bands can assist. Motion sickness can be treated on board; medication is usually available for purchase and treatment can be provided by the ship's doctor. Any charges from the on board medical centre will

Any charges from the on board medical centre will be added to your on board account and you will be provided with an itemised account to submit to your travel insurance company.

## How do I keep in touch with home?

You can make calls from the phone in your stateroom, or use the ship's computers/wireless connections to keep in touch by email and internet. Please note, access is subject to satellite coverage and that charges are higher than on land.

#### Can I use my mobile phone?

Mobile phone reception is available on board all of our ships. A compatible mobile phone and a service plan capable of roaming internationally with Maritime Communications Partners (AS) is required. Make sure you check with your service provider for applicable charges before you depart.

departure.



# Booking & Passage Conditions.

#### 1 Introduction

These are the Terms & Conditions under which you book and travel on any Cunard product we sell you. Once you make a payment towards your cruise, you become bound by these 'Terms & Conditions', so it is important that you read them carefully.

Cunard/We/Our/Us means Carnival plc, trading as Cunard Line and, where the context permits, includes the Carrier. In selling you voyages and issuing you tickets, Carnival plc acts as a sales agent for Cunard Line. You are entering into this contract with Carnival plc trading as Cunard Line, ARBN 107 998 443. Certain laws such as the Competition and Consumer Act 2010 (Cth) and any applicable state based consumer legislation (from here known as 'consumer laws'), are in place for your protection. They are designed to ensure the services provided by us (and, where applicable, the Carrier), are provided with due care and skill and are reasonably fit for a cruise holiday. These 'Terms & Conditions' do not alter any protection given to you by consumer laws.

All prices are correct at the time of publication and are quoted in Australian dollars, unless otherwise noted.

#### 2. Cruise itineraries are not guaranteed

Many factors may affect our ability to provide any particular itinerary. These include weather, mechanical difficulties, civil unrest or other unforeseen circumstances. We agree to use reasonable endeavours to provide a cruise in accordance with our published schedules and itineraries. However, we do not guarantee itineraries and they do not form part of your contract with us.

If we are unable to operate in accordance with our published itinerary, we may in some circumstances offer you assistance or compensation in accordance with clause 30.

#### 3. Bookings

Each stateroom booked represents an individual booking and can accommodate between one (1) and four (4) guests, depending on the stateroom configuration. Each booking will have a unique booking number

A single traveller supplement applies to guests occupying a room alone. This will be outlined to you before you book with your travel agent, online or through our Customer Service & Sales team.

If you decide to make your Cunard booking through a registered travel agent, any amendments or enquiries on the booking will need to be made by your travel agent. A booking, and payments on a booking, can only be made by a person aged 18 years or over.

#### 4. Your agreement with us

When you first make a payment towards your voyage, you represent that you have the authority from all passengers on your booking(s), to accept our Terms & Conditions' on their behalf. Parents/legal guardians accept the Terms & Conditions' on behalf of their children, including those who travel in a separate stateroom. Once we have received payment on a booking, a legally binding agreement on these Terms and Conditions become effective between all guests on the booking(s) and Carnival plc.

#### 5 Your fare

Your fare is determined by the fare type, the number of guests in your stateroom, its location on the ship, the amenities offered, taxes, fees and port expenses, any airfares including taxes and fees, any transfers and any hotel accommodation.

Child fares, where applicable, only apply when children are the 3rd or 4th passenger in a cabin and are aged under 13 years of age. Children between the ages of six months and two years travelling as a third or fourth guest in a stateroom travel free on board (taxes, fees and port expenses will apply). However, if travelling as a first or second guest in a stateroom they pay the applicable adult per person fare. A nominal fee will be charged for children between the ages of one and two travelling where land, hotel and air are involved. Please note, there is a minimum age of 12 months on Transatlantic Crossings, World Voyages and some remote itineraries.

#### 6. Payments

Your booking is not secure until we receive a deposit. If your deposit as indicated on your booking confirmation is not received within this time, your booking will be automatically cancelled.

	All Voyages
Deposit Amount % of total fare	10%
Final Payment Due Number of days prior to departure	90%

Please ensure you check the payment conditions at the time of booking as promotional fares may have specific payment conditions. It is essential that you make final payment by the due date and in accordance with the type of fare you have purchased. If payment is not received by the due date, bookings will be automatically cancelled and our Cancellation and Refund policy will apply in accordance with clause 7.

lf you are making a booking within the 'Final Payment Due' period of your selected voyage, full payment is required at the time of booking.

#### 7. Cancellation & Refunds

Although we would love to see you on board, we understand that plans can change. Should you need to cancel your booking, we ask that you notify your travel agent or our Customer Sales and Service team at your earliest convenience. The refund or cancellation charge that will be payable depends on the amount of notice you give us, as follows:

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Days Prior to Departure	Cancellation Charge
From the date of booking until 90 days before departure	Deposit ^
89-64 days	25% of the total fare paid^
63-43 days	50% of the total fare paid ^
42-15 days	75% of the total fare paid^
Less than 14 days before departure or failure to embark	100% of the total fare paid^

^ Additional fees charged by airlines will be passed onto the guests.

Please note, your travel agent and promotional fares may have different cancellation and refund conditions. Please ensure you check these at time of booking.

#### 8. Travel Insurance

We strongly recommend you purchase appropriate international travel insurance at the time you pay your deposit. If you do not purchase international travel insurance, you may not be able to claim for any cancellation charges, medical costs, repatriation and other expenses that may arise if things do not go according to plan.

#### 9. Changing your voyage

If you wish to change your booking to a different Cunard voyage or sector of a world voyage, the change will be permitted without penalty providing:

- the replacement voyage departs within 12 months (within 6 months in the case of changes from a world voyage or world voyage sector) of the original voyage;
- there is availability on the replacement voyage and the fare of the replacement voyage is the same or higher than the original voyage fare;
- the booking has not been previously changed to an alternative voyage; and,
- the request to change to a new voyage is made prior to 90 days before departure.

Please note, if you choose to change your booking to a different voyage, or to a different sector of a World Voyage inside 90 days to departure, it will be considered as a cancellation of your original booking and cancellation charges outlined in clause 7 will apply.

#### 10. Fare changes

Once booked, your fare is only subject to any increased taxes, fees and port expenses. You will be notified of this before it is added to your fare, or to your on board account.

Sometimes we will release promotional fares. These can be offered and withdrawn at any time. If after booking you decide to change to one of these promotional fares, you will need to cancel your existing

booking and our Cancellation and Refunds policy outlined in clause 7 will apply.

## 11. Stateroom changes

On occasion, we may offer reduced costs upgrades meaning that you may be offered a higher stateroom at a discounted rate. The opportunity of an upgrade is never guaranteed and will always be at our discretion. We may also upgrade you without consultation to a higher grade room at no extra charge. The higher grade room could be in any part of the ship (forward, mid ship or aft) and could also be done on a lower deck. If you have chosen your booked cabin for a particular reason and do not want to be considered for a stateroom move, please let your travel agent or our Customer Sales & Service team know at the time of booking.

If you are lucky enough to receive an Automatic Upgrade please note that it is not possible to return to the original booked stateroom.

Even if you request not to be upgraded, your staterooms can still be changed for operational reasons, including when the number of people booked in the stateroom is less than the number of beds in the stateroom, or if you have selected a wheelchair accessible stateroom and do not require one.

In addition, when a booking is made and a specific stateroom number is not selected (known as a 'Guarantee'), the stateroom will be allocated at our discretion in the category booked, or a higher priced category, at a later date.

#### 12. Fuel supplement

We may elect to impose a fuel supplement at any time, in which case any additional fees will apply to new bookings only. The total price quoted to you at the time of booking will be inclusive of any applicable fuel supplement.

## 13. Name changes

Once you have made your booking, please check your Booking Confirmation, 'Voyage Personaliser', or with your Travel Agent to ensure the details are correct. Should you need to make changes to your booking (spelling corrections or to replace a guest), no administration fees will apply. Please note however, that additional fees charged by airlines for any changes will be passed on to the guests. New guests added to bookings, and new bookings made, within 48 hours of departure will be asked for passport information at the time of booking for security clearance. Please note, we are unable to accept new bookings or new guests on existing bookings after 5pm (Sydney time) on the day prior to departure (or the last business day prior to departure).

One original guest from the booking must always remain in the stateroom. If all original guests cancel / are replaced, the booking will be subject to applicable cancellation charges. If a cancelling guest was the only person who qualified the booking for a promotional fare (eg. past passenger fare), additional and remaining guests will no longer be entitled to this promotional fare. The booking will revert to a different fare and the remaining guests will need to pay the difference in cost, if any.

#### 14. Airfares

Our Customer Sales and Service team can assist you in booking flights to connect with your voyage; in this instance we act only as a booking agent on behalf of the airline. Bookings are subject to availability and the following conditions apply:

- Airfares can only be purchased in conjunction with a voyage and travel will be on flights and airlines nominated by Cunard.
- Airfares are in Australian dollars per person and include GST (where applicable), fees, taxes and surcharges.
- Airfares do not include stopover accommodation, transfers or baggage handling.
- Cunard cannot accept any responsibility where airline schedules or seat availability requires overnight accommodation before or after your voyage.
- We make every effort to ensure that flight arrangements we make for you are appropriate, however we cannot accept responsibility for missed connections between your flight and the ship which are beyond our control.

- Fees, taxes and surcharges can vary by gateway city, routing, destination and carrier and are subject to change without notice. If there is an increase to the fees, taxes or surcharges, we can collect the additional payment prior to your voyage, even if your booking has already been paid in full.
- Airline rules and conditions may require full non-refundable payment prior to Cunard's normal payment conditions.
- Alterations to flights after tickets/vouchers have been issued can only be made through our Customer Sales and Service team (or your Travel Agent) and will be subject to the airlines' fare rules and conditions.
- If you choose to cancel your flights for any reason, our cancellation policy outlined in clause 7 will apply in conjunction with the airlines' fare rules and conditions.

#### 15. Pregnancy

We are unable to accept any guests who will have entered their 24th week or later of pregnancy by the end of the voyage. Guests who are pregnant during their voyage are required to supply a physicians 'fit to travel' note, including your estimated due date, prior to embarkation.

#### 16. Minimum age to travel

To ensure there is suitable supervision, there must be at least one guest 18 years of age or older in each stateroom. Guests under the age of 18 years must travel with a parent/legal guardian over the age of 18 years. To accommodate families travelling together, children may occupy a separate stateroom to their parent/legal guardian, providing one child is 16 years or over. Children older than six months may travel with us, however, there is a minimum age of 12 months on Transatlantic Crossings, World Voyages and some remote itineraries.

## 17. Children & Teenagers

Parents/legal guardians are responsible for children and teenagers at all times. If a child or teenager displays dangerous or disruptive behaviour, the 'Rights of the Captain' will be applied to both parent/legal guardian and child/teenager.

Children's access to pools and spas may be restricted and adult supervision is required.

For the safety and enjoyment of all on board, there are limits on the number of children and teenagers that can be carried within different age groups. The age of the guest on the day they board the voyage, is the age we use for the entire holiday. We can advise you at the time of booking whether we are able to accept bookings for children and teenagers on the voyage you have chosen.

18. Dogs. Cats & Service Animals

# Cunard is pleased to permit individuals to bring service

cunard is pleased to permit individuals to oring service animals on board. In addition, dogs and cats may be carried in the kennels on board specific Queen Mary 2 voyages. In order to make appropriate arrangements, notice that a guest will be travelling with an animal must be provided at the time of booking. Local laws or customs may prevent animals from disembarking at particular ports and countries. It is the guest's obligation to consult local customs authorities for information and to obtain all documents/health certificates that may be required.

Please note, animals of any kind cannot be brought on

Please note, animals of any kind cannot be brought or board without prior written permission from Cunard. For further information, please contact our Customer Sales and Service team.

### 19. Visas, Passports and Vaccinations

You are responsible to ensure you have all necessary visas, vaccinations and travel documents, including a passport that is valid for the minimum duration required based on the countries you are visiting. Most countries will require passports to be valid for a minimum of six months beyond the date of the voyage return. Without the necessary passport, visas and/or vaccinations local authorities may deny you boarding, prevent you from going ashore, issue a fine or deny the ship entry into the port. It is also your responsibility to ensure you have all the necessary documentation which permits you to travel. If you do not have all the necessary documentation, you may be denied boarding and no refunds will be given.

# 20. Identification Requirements for Australian and New Zealand domestic voyage sectors

For domestic cruises departing an Australian port that do not visit an international port, (cruises that do not visit a foreign port), and for domestic cruises departing a New Zealand port that do not visit an international port, a valid passport or government issued photo identification is required.

#### 21. Illicit item

To ensure a safe and enjoyable voyage for all our guests, it will be necessary for our staff and other parties, such as port and government agencies, to search you and your luggage. You agree to allow such searches. We can deny boarding or disembark any person in possession of any weapons or illicit substances. You must contact us within three (3) days of disembarking to claim confiscated items which may be returned to you if appropriate. If you do not contact us within this time your item may be destroyed.

# 22. Lost or damaged luggage and personal belongings

Please make sure that all valuable and important items, such as jewellery, medicines, fragile items, and camera/computer/electrical equipment are carried in your hand luggage and not packed in your main luggage/suitcase or left unsecured in your room or elsewhere on board. Once on board, all valuables and important items should be stored in your in-room safe. Where consumer laws and other laws permit us to exclude our liability, we will not be liable for loss of, or damage to, any luggage or other belongings, unless caused by our proven negligence or failure to provide services with due care and skill and that are reasonably fit for purpose.

#### 23. Alcohol & gambling

We are committed to the responsible service of alcohol. There may be times when we consider it appropriate to refuse the service of alcohol to a guest for any reason. To consume alcohol or gamble on board, guests must be 18 years of age or older. However, whilst in U.S. waters, Cunard Line enforces and abides by the U.S. legal drinking age of 21 years. Photo identification may be requested. Alcohol or casino credits cannot be added to a booking as a gift for guests under 21 years of age. On the day of embarkation, guests over the above minimum ages may bring on board one bottle of wine or champagne per person to celebrate. If consumed in the dining rooms or alternative restaurants, each bottle will be subject to a corkage fee, which will be advised on board. Any other alcohol purchased ashore will be collected at the gangway for safe keeping and will be returned to you on the last day of your voyage.

#### 24. Smoking

Smoking is not permitted in staterooms, on stateroom balconies or in public areas (with the exception of Churchills Cigar Lounge, which is reserved for cigar and pipe smokers only). There are selected areas of the open decks where smoking is permitted and this information will be communicated to you on board. Electronic cigarettes, including those which do not emit smoke, are not permitted in public areas but can be used in staterooms, on stateroom balconies and in the designated areas of the open deck.

#### 25. Your health

We care about the health and safety of our guests. It is important that you advise us at the time of booking if you have any condition that requires medical attention, medication or special treatment. We may also ask you to complete a health questionnaire or provide a physician's fit to travel note.

If a guest has a condition that we decide may seriously affect the enjoyment, health or safety of themselves or any other person on board, we can refuse or cancel a booking, where necessary. We will give reasonable consideration when reaching this decision and will advise you as soon as possible. Provided you have given us all relevant information about the condition at the time of booking, you will be entitled to a full refund if we cancel your booking on the basis of this condition. Guests that need assistance should always be accompanied by a carer to help with day to day activities as our crew and medical staff are unable to

#### act as personal carers.

Please note that some ports can only be accessed using the ship's tenders. Tender boats and tender ports may not be accessible to guests confined to a wheelchair or with significant mobility impairments.

#### 26. On board medical centre

Each ship has a Medical Centre that is staffed by registered doctors and nurses, who are available during scheduled clinic times to provide medical care for everyone on board. They are also available 24 hours a day, 7 days a week for medical emergencies. Our Medical Centre is only for medical needs arising on board and cannot cater for treatments that you know you will require while on holiday.

We are not a healthcare provider and may not be held liable for the sickness, injury or death of any guest arising from any advice, treatment, care, services or any omission by medical staff. These medical providers exercise their own medical judgement and expertise.

## 27. On board medical charges

All voyages on our ships are outside the scope of Australian Medicare, New Zealand Accident Compensation Corporation (ACC) and private health insurance. All consultations, treatments and medications are charged at private rates and must be paid by you on board and claimed through your travel insurance.

## 28. Hotel and Dining Charges (Gratuities)

During the voyage, passengers will receive excellent service from members of our crew in a variety of locations. In addition, many more crew behind the scenes support those who support passengers directly. For passengers' convenience, a gratuity will be automatically added to each passenger's on board account on a daily basis. Grill categories will be charged \$13.50 per passenger per day and Britannia categories \$11.50 per passenger per day. A 15% charge is also automatically added to a passenger's on board account for bar, wine and salon services. These amounts are subject to change and passengers may choose to alter or remove these amounts at their discretion.

## 29. Other service providers

While we specialise in ocean voyages, you may choose to book other services with us such as flights, accommodation, transfers and shore excursions. We can assist you in making these arrangements; however, we act only as a booking agent. The service providers are solely responsible for the information and service offered and their conditions will apply. Although our responsibility is on board the ship, where we arrange these services for you, we will assist in addressing any concerns you may have.

Any arrangements made with other service providers

by or for you are your responsibility and entirely at your

## 30. Ship & itinerary changes

We will do everything we reasonably can to make sure everything goes according to plan; however, sometimes changes can happen that may affect your holiday experience. This could include weather, mechanical difficulties, civil unrest or any other unforeseen circumstances.

In addition, we may charter all or part of the ship or remove the ship from service where this becomes necessary. We may change the itinerary, ship or cancel the voyage due to operational or commercial requirements. We will notify you of these changes as soon as we can. If we are forced to cancel your cruise for any reason prior to departure we will provide a full refund. Since your itinerary is not guaranteed, please do not make any important arrangements or meetings based on the proposed itinerary.

## Changes within our control

Where we make a significant change to the ports in your itinerary prior to departure and this is due to a circumstance within our control, for example for operational or commercial requirements you will have the choice of:

## 1.the new itinerary;

2.an alternative cruise of comparable standard, if available: or

3.cancelling the cruise for a full refund of your fare paid.



For the purposes of this clause, 'significant change' means a change to the city of departure or disembarkation, or to the majority (by number) of the other ports in your itinerary.

#### Changes outside our control

If it is necessary to change the itinerary due to safety, maritime law, severe weather, to protect human life or health or other factors outside our control, we will attempt to offer a revised itinerary as close as possible to the original itinerary. We will not provide any compensation in connection with the revised itinerary unless consumer laws require otherwise.

#### 31. Travel restrictions and rights of the Captain

You are responsible for ensuring that no travel restrictions apply to you. If police or any other authority in any jurisdiction notify us of, or we otherwise become aware of, any matter that reasonably causes us to believe your presence on board presents a risk to your own health or safety or the health or safety of other guests and crew, we, or the Captain, may deny you boarding. A full refund will provided to any guest denied boarding on this basis.

Once the cruise has commenced, if a guest seriously affects the safety, well-being or enjoyment of themselves or any other person on board, the Captain has the right to confine, sedate or disembark the guest. In such cases, we are not responsible for any expenses including your return home. In addition, you will not be entitled to any refunds. While the Captain will always act reasonably in these circumstances, you accept that the safety, well-being and enjoyment of everyone on board comes first.

## 32. Leaving the voyage early

If you are required or choose to leave the voyage for any reason (unless caused by our proven negligence or failure to provide services with due care and skill and that are reasonably fit for purpose), we are not responsible for any expenses, including your return home. This also applies if you do not return to the ship after a port visit in time for sailing. If we assist you with any costs, you will need to repay us on your return. In addition, you will not be entitled to any refunds.

## 33. Limitation of Liability

Limitation of liability for Recreational Services Save for liability for significant personal injury caused

by Reckless Conduct by us or our servants or agents, we exclude liability for all Excluded Recreational Liabilities arising out of the supply of Recreational Services. Contributory Negligence

Our liability will be reduced in proportion to any negligence or fault on your part.

### Notification of Claims

You agree to use all reasonable efforts to bring the issue to report any complaints or claims on board, or otherwise bring the matter to our attention as soon as possible. You acknowledge that failure to bring any matter to our attention whilst on board will limit our ability to investigate the matter following your cruise.

#### 34. Choice of law and jurisdiction

This contract is governed by the laws in force in New South Wales. You agree that any action you bring against us will be brought in Australia. If you have a claim against us, you agree only to bring action against us and not any of our related bodies corporate as defined in the Corporations Act 2001 (Cth).

Privacy laws safeguard your personal details. Personal Information

During the booking process and your cruise holiday, we ask for information about you. You authorise us to handle your personal information in

the ways indicated below: · to collect sensitive information within meaning of

- Privacy Act 1988 (Cth) about you: · from any third party making a booking on your
- behalf for cruise administration purposes; • if you are travelling as part of a group from any person in the group for cruise
- administration purposes; · from any third party where it is necessary to provide a health service to you (including a medical disembarkation) and you are unable to

- provide the information directly:
- · for security purposes
- for accident/incident reporting, investigation and management purposes:
- · including, where relevant to or necessary for the purpose of collection, information about health, race and criminal record.
- · to disclose your personal information:
- to our service providers, including mailing houses, ticketing companies, marketing agencies, emergency response providers, call centres, claims processors and lawyers for the purpose of enabling them to provide relevant services:
- to related entities within the Carnival group of companies for cruise administration and business operation purposes:
- to your travel agent for cruise administration purposes, including any information relating to travel hans:
- where you book as part of a group to every passenger in your group (excluding credit card details):
- · to an emergency contact person you have nominated for emergency management
- to Australian and foreign government departments/agencies/bodies responsible for customs, immigration, quarantine and law enforcement, including police, for reporting purposes:
- to use and disclose your personal information:
- · for product research and development purposes, including conducting past passenger surveys;
- for reporting, assessing, investigating, processing and otherwise managing accidents/incidents, including disclosures to lawyers and insurers;
- for public health and guarantine purposes;
- for medical treatment (including medical disembarkation) purposes, including disclosures to health service providers medical evacuation assistance companies, hotels, airlines, travel agents and, where you are unable to consent, next of kin.
- · where your on board expenses are charged to someone else's credit card - to deliver on board account statements regarding those expenses to the credit card holder:
- where we need to disclose your personal information to someone who is not in Australia - to transfer your personal information outside Australia:
- · where we need to disclose your health information to someone who is not in New South Wales or to a Commonwealth agency - to transfer your health information outside New South Wales or to the Commonwealth agency;
- · in the event that you lodge a complaint or claim about any matter with or in relation to us - to use and disclose your personal information for the purpose of reporting, assessing, investigating. processing, responding to and resolving your complaint or claim, including disclosures to relevant government departments/agencies/bodies. courts/tribunals, your travel agent, any authorised representative acting on your behalf and lawvers. You also authorise us to collect from any third party sensitive information about you within the meaning of the Privacy Act 1988 (Cth), and for any third party to disclose personal information about you to us, for the above-mentioned purpose.

You consent to us sending you commercial electronic messages, including by email and messaging services such as SMS, and to us contacting you by telephone and fax, to provide information about our products and services. You may request to be removed from our contact lists at any time

### Security Cameras

For the safety and security of our guests and crew, we use Closed Circuit Television (CCTV) to monitor and record public areas on board all our ships. This footage is confidential and is not available for viewing, unless required or permitted by law. We are not responsible for any consequences arising from the viewing or other use of this footage.

If you would like to access your personal information or obtain a copy of our Privacy Policy, please contact us on: Email: privacv@carnivalaustralia.com Post: PO Box 2006

North Sydney NSW 2059

Alternatively, our Privacy statement can be found online at cunardline.com.au/legal-information

## 36. Cunard Environmental Statement

Here at Cunard we take our environmental responsibilities very seriously and are committed to reducing our environmental impact. We are dedicated to preserving the marine environment in which we operate, and therefore believe it is our duty to introduce environmental practices which set a high standard of excellence and responsibility. To support our aim we have developed an environmental management system independently certified to ISO 14001, which is the most widely recognised global standard for improving environmental performance. We recognise that without appropriate treatment, the waste generated on board our ships, together with the fuel and other products we use to transport, feed, entertain and take care of you could have an impact on the environment. Our waste treatment facilities ensure that all waste is appropriately managed to minimise its impact upon the oceans. All general waste is treated on board to reduce its volume prior to landing ashore and, whenever possible, general waste is recycled. We are reducing our air emissions through the implementation of fuel efficiency measures, including improved hull coatings, low energy lamps, increased recirculation of waste heat and improved efficiency in air conditioning and we continue to explore new technologies. Through these measures and other initiatives. Cunard will ensure that we help preserve our environment for future generations

- In these Booking and Travel Conditions:
- "Australian Consumer Law" means schedule 2 of the CCA and any equivalent state or territory legislation:
- "CCA" means the Competition and Consumer Act 2010 (Cth);
- "Consumer Guarantee" means right or guarantees a guest may have under the Australian Consumer Law or other rights in relation to the supply of goods or services that cannot lawfully be excluded
- · "Consequential Loss" means any loss or damage suffered by a guest or any other person that is indirect or consequential, including but not limited to loss of revenue, loss of income, loss of business, loss of profits, loss of goodwill or credit, loss of business reputation, loss of use, loss of interest, damage to credit rating or loss or denial of opportunity;
- "Excluded Recreational Liabilities" means liabilities described in section 139(3) of the CCA which, without limitation, includes liability for death, physical or mental injury, or contraction or aggravation of any disease;
- "Reckless Conduct" has the meaning set out in section 139A(5) of the CCA; and
- · "Recreational Services" has the meaning set out in section 139A(2) of the CCA.

While all the information in this brochure is correct at the time of printing, some details may change. Ask your Travel Agent to check at the time of booking or call our Customer Sales and Service team.

Some photos and diagrams shown in this brochure are representative only

# 2016 Voyage Calendar

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Dep. Date	No. of Nights	Region	Page No.	Dep. No. Date Nigh		Region
C	)UEE	N MARY 2				
10 Ma	v 7	Transatlantic West	15	11 Oct	7	Transatlantic East
10 May	,	Roundtrip Transatlantic		11 Oct	15	Roundtrip Transatlantic
17 May		Transatlantic East		18 Oct	8	Transatlantic West
17 May		Transatlantic East		18 Oct	16	Roundtrip Transatlantic
21 Jun	10	Transatlantic West	28	26 Oct	8	Transatlantic East
21 Jun	2	Western Europe Sampler	28	26 Oct	16	Roundtrip Transatlantic
21 Jun	15	Canada New England		03 Nov	8	Transatlantic West
21 Jun	24	Canada New England		03 Nov	16	Roundtrip Transatlantic
23 Jun	8	Transatlantic West	15	11 Nov	8	Transatlantic East
23 Jun	13	Canada New England		11 Nov	15	Roundtrip Transatlantic
23 Jun	20	Canada New England		19 Nov	7	Transatlantic West
01 Jul	5	Canada New England		08 Dec	7	Transatlantic East
01 Jul	12	Canada New England	28	08 Dec	14	Roundtrip Transatlantic
01 Jul	14	Canada New England		15 Dec	7	Transatlantic West
06 Jul	9	Transatlantic East		03 Jan 17	7	Transatlantic East
06 Jul	7	Transatlantic East	15			
06 Jul	18	Roundtrip Transatlantic		$\bigcup U$	EE	n victoria
13 Jul	2	Western Europe Sampler	28			
13 Jul	4	Western Europe	28	10 May	12	Atlantic Islands
15 Jul	9	Transatlantic West		22 May	9	Transatlantic West
15 Jul	2	Western Europe Sampler	28	22 May	18	Roundtrip Transatlantic
17 Jul	7	Transatlantic West	15	31 May	9	Transatlantic East
17 Jul	15	Roundtrip Transatlantic	15		14	Western Mediterranean
24 Jul	8	Transatlantic East	15	23 Jun	9	Western Mediterranean
24 Jul	16	Roundtrip Transatlantic			16	Western Mediterranean
01 Aug	8	Transatlantic West	15		23	Central Mediterranean
01 Aug	15	Roundtrip Transatlantic	15		14	Central Mediterranean
09 Aug	9	Transatlantic East		02 Jul	7	Central Mediterranean
09 Aug	7	Transatlantic East	15		21	Central Mediterranean
09 Aug	30	Arctic Circle		09 Jul	7	Central Mediterranean
16 Aug	2	Western Europe Sampler	28		14	Central Mediterranean
16 Aug	16	Arctic Circle	28	16 Jul	14	Central Mediterranean
18 Aug	12	Arctic Circle			7	Central Mediterranean  Central Mediterranean
30 Aug	9	Transatlantic West			21	
30 Aug	2	Western Europe Sampler	28	23 Jul	7	Central Mediterranean  Central Mediterranean
01 Sep	7	Transatlantic West	15		14 21	Central Mediterranean
01 Sep	15	Roundtrip Transatlantic			14	Western Mediterranean
08 Sep	8	Transatlantic East	15	30 Jul 30 Jul	7	Central Mediterranean
08 Sep	19	Western Europe		06 Aug	7	Western Mediterranean
16 Sep	4	Western Europe	28		14	Western Mediterranean
20 Sep	7	Transatlantic West	15		21	Central Mediterranean
20 Sep	14	Canada New England	28		14	Central Mediterranean
20 Sep	21	Canada New England	28	13 Aug	7	Central Mediterranean
20 Sep	28	Canada New England	28		21	Central Mediterranean
27 Sep	7	Canada New England		20 Aug	7	Central Mediterranean
27 Sep	14	Canada New England	28		14	Central Mediterranean
27 Sep	21	Canada New England		-	14	Central Mediterranean
04 Oct	7	Canada New England		27 Aug	7	Central Mediterranean
04 Oct	14	Canada New England			21	Central Mediterranean

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03 Sep	7	Central Mediterranean	29 30
03 Sep	14	Central Mediterranean	29 16
03 Sep	21	Central Mediterranean	18 30
10 Sep	14	Western Mediterranean	29 07
10 Sep	7	Central Mediterranean	23 24
17 Sep	7	Western Mediterranean	29 07
17 Sep	14	Western Mediterranean	20 19
17 Sep	21	Central Mediterranean	18 22
24 Sep	14	Central Mediterranean	21 04
24 Sep	7	Central Mediterranean	29 17
24 Sep	21	Central Mediterranean	18 29
01 Oct	7	Central Mediterranean	23
01 Oct	14	Western Mediterranean	21
08 Oct	14	Western Mediterranean	21 V
08 Oct	7	Western Mediterranean	29 10
15 Oct	7	Western Mediterranean	23 10
15 Oct	14	Western Mediterranean	29 10
22 Oct	14	Western Mediterranean	21
22 Oct	7	Western Mediterranean	29
22 Oct	24	Western Mediterranean	
29 Oct	7	Western Mediterranean	29
29 Oct	17	Western Mediterranean	
05 Nov	10	Western Mediterranean	
09 Dec	3	Western Europe	29
12 Dec	10	Atlantic Coast Iberia	
22 Dec	14	Atlantic Islands	
	_	N ELIZABETH	
10 May	2	English Channel	
10 May	4	English Channel	
12 May	2	English Channel	
12 May	21	Central Mediterranean	
14 May	17	Central Mediterranean	28
31 May	14	Baltic	26
31 May	2	English Channel	
	9	Baltic	
	3	English Channel Norway Fjord	
11 Jun	10	INDOMAY FIORD	28
11 Jun 11 Jun	12		20
11 Jun 11 Jun 14 Jun	9	Norway Fjord	26
11 Jun 11 Jun 14 Jun 23 Jun	9 12	Norway Fjord British Isles	26
11 Jun 11 Jun 14 Jun 23 Jun 05 Jul	9 12 17	Norway Fjord British Isles Central Mediterranean	26 28
11 Jun 11 Jun 14 Jun 23 Jun 25 Jul 22 Jul	9 12 17 7	Norway Fjord British Isles Central Mediterranean Norway Fjord	26
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Dep. Date	No. of Nights	Region	Page No.
30 Au	g 17	Central Mediterranean	28
16 Sep	14	Atlantic Islands	
30 Sep	7	Atlantic Coast	
07 Oct	17	Central Mediterranean	28
24 Oct	14	Western Mediterranean	28
07 No	v 12	Atlantic Islands	
19 No	v 3	English Channel	
22 No	v 12	Atlantic Coast	
04 Dec	13	Atlantic Islands	
17 Dec	12	Atlantic Islands	
29 Dec	5	English Channel	
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Jan	120	Queen Mary 2	J١
) Jan	120	Queen Victoria	31
) Jan	121	Queen Elizabeth	30

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On Transatlantic Crossings the number of nights shown refers to sail nights • Westbound Transatlantic Crossing - Southampton to New York • Eastbound Transatlantic Crossing - New York to Southampton

To book visit cunard.com, call 13 24 41 or contact your travel agent







15 Mount Street, North Sydney, NSW 2060 Australia PO Box 2006, North Sydney, NSW 2059 Australia Fax (+612) 8424 9198 (within Australia) Email: cunard.aspac@carnivalaustralia.com

Carnival plc as Agent. ABN 23 107 998 443.
Whilst every effort has been made to ensure that all information in this brochure is accurate, Cunard cannot be held responsible for errors or omissions. Issued: May 2015.